MyDeltaSolar

DELTA ELECTRONICS, INC

The power behind competitiveness

MyDeltaSolar Application

Operation Manual

www.deltaww.com

Smarter. Greener. Together.

Contents

1 .MyDeltaSolar

1.1.Download

MyDeltaSolar

1. This APP should collocate with Delta Inverter.
2. If inverter is not connected to cloud, you still can monitor inverter by APP.

QR Code

Download on the App Store

iOS

GET IT ON Google Play

Google Play and the Google Play logo are trademarks of Google LLC.

Android

Where can search for MyDeltaSolar APP?

- QR Code: Please scan the QR code to MyDeltaSolar cloud.
- IOS system: Please search “MyDeltaSolar” in App store.
- Android system: Please search “MyDeltaSolar” in Google Play.

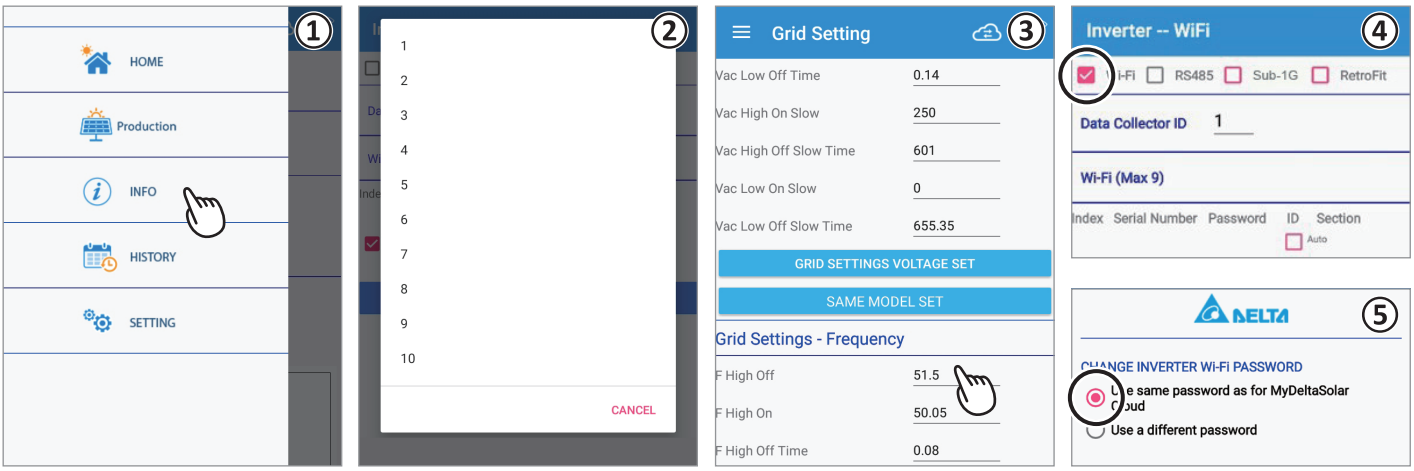
About OS version

iOS: 8.0 and above
Android OS: Android 5.0 and above

ATTENTION

- Please ensure the smart phone is connected to the Internet and the communication is good.
- Before setting up, please registered and sign in once in an internet-connected environment.

1.2.Basic operation



① Touch selection
Press the item with your finger to move to the next screen.

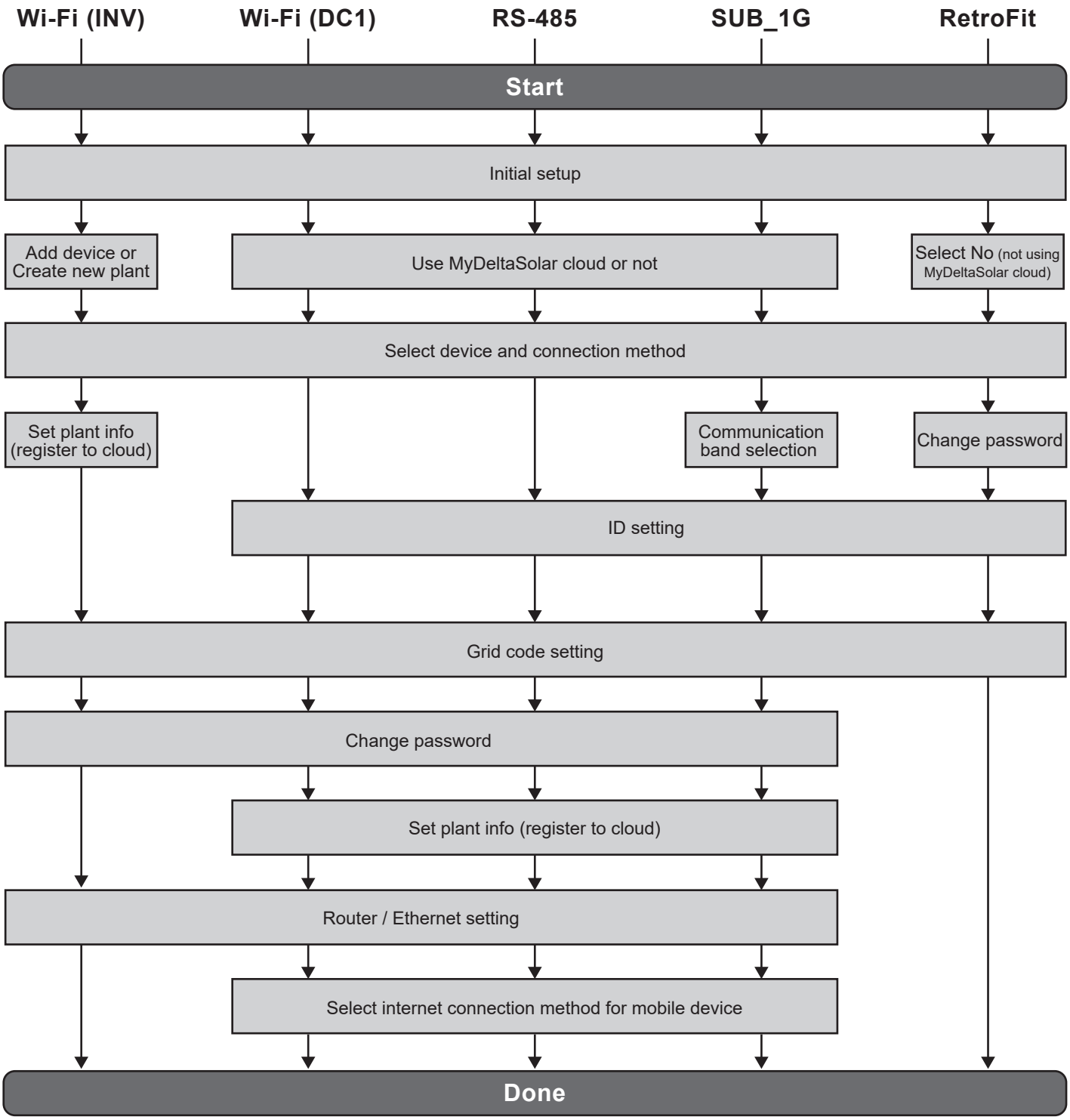
② Pull-down menu
The screen where the options are displayed in a list is called a pull-down menu.

③ text bar
When you press a number or text, the system keyboard will be displayed to enter new character.
(The typing interface depends on the device you are using.)

④ Check box
Click and marked a "V" (check mark) to select the item is called a check box.

⑤ Option button
A screen that changes color when you press a round frame is called a option button.

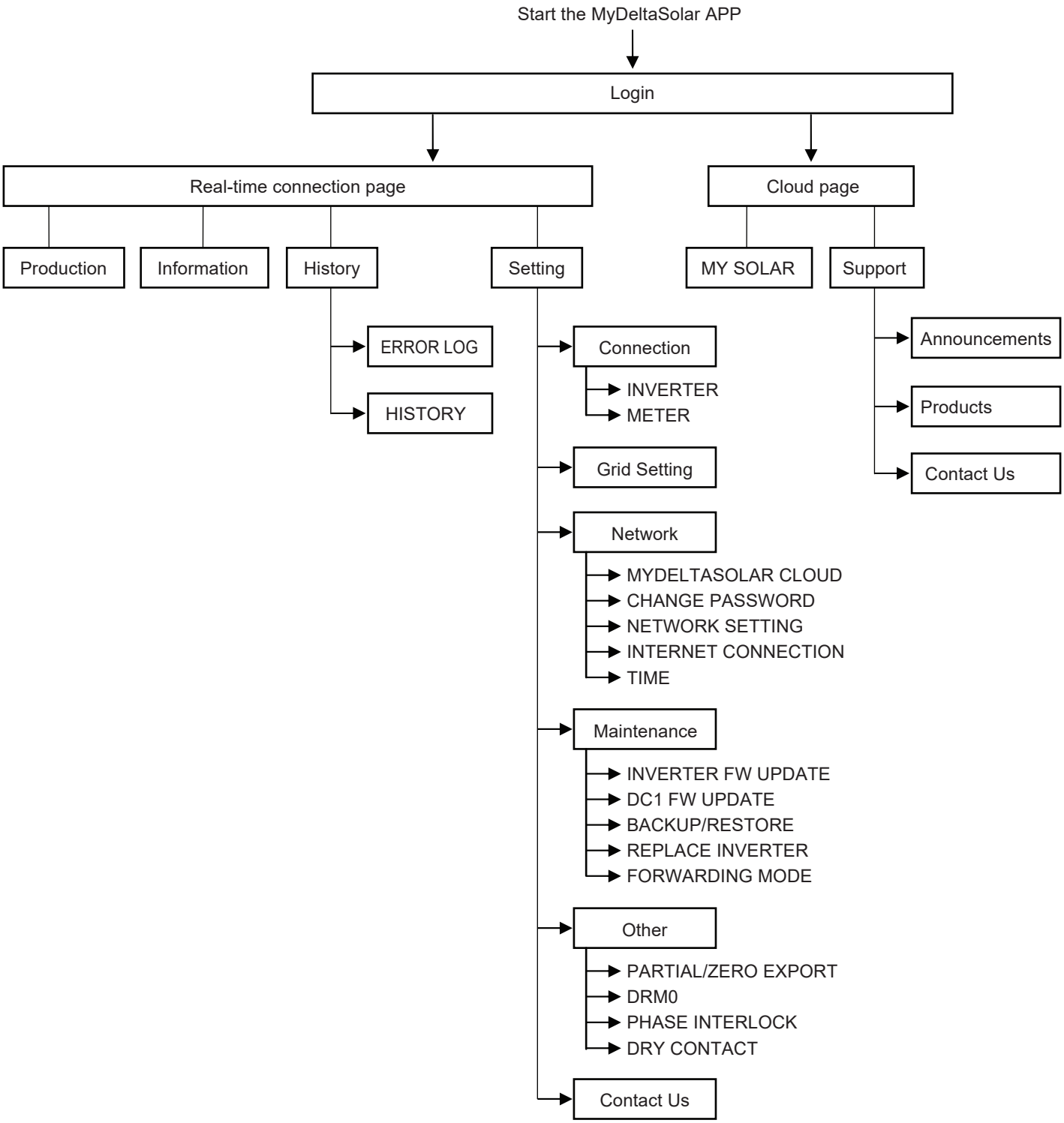
1.3.Workflow


Wi-Fi (INV)
Wi-Fi (DC1)
RS-485
SUB_1G
RetroFit
Start
Initial setup
Add device or Create new plant
Use MyDeltaSolar cloud or not
Select No (not using MyDeltaSolar cloud)
Select device and connection method
Set plant info (register to cloud)
Communication band selection
Change password
ID setting
Grid code setting
Change password
Set plant info (register to cloud)
Router / Ethernet setting
Select internet connection method for mobile device
Done

1.4.System structure

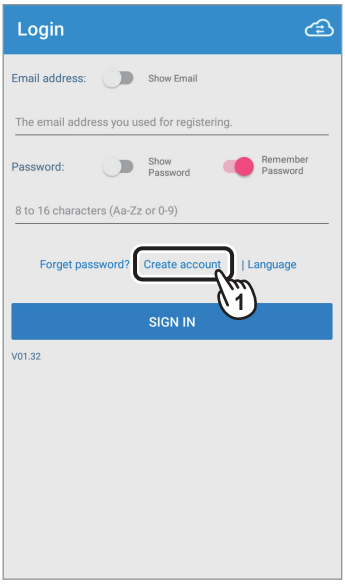
The following figure shows the APP operation flow structure. For detailed screen content, please refer to ***Chapter 4***.

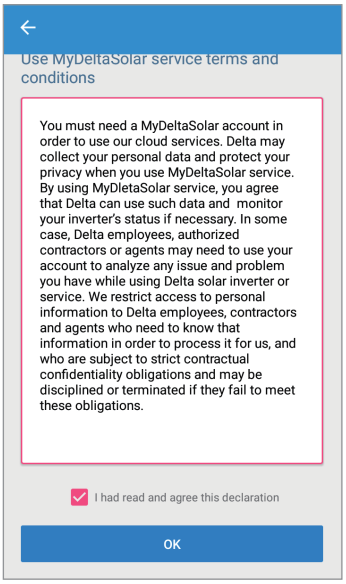
■ List of APP Pages

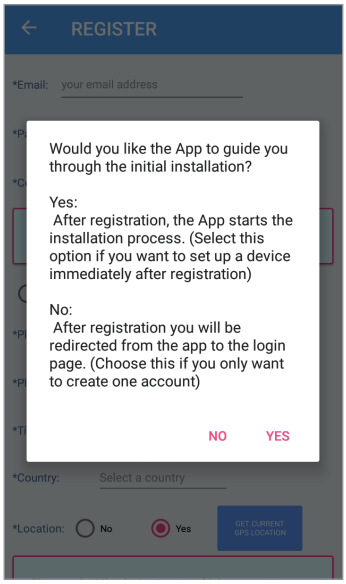


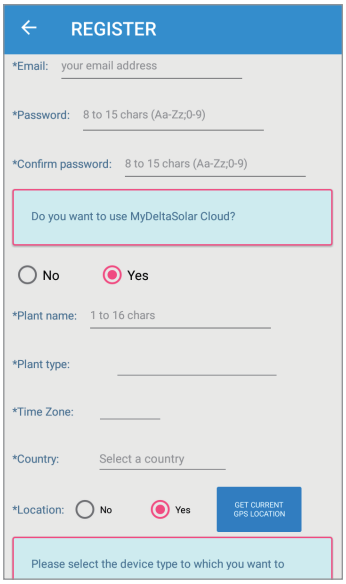
1.5.Create account

1. Start the APP, click "Create account" for first use.
2. Check to agree declaration and click "OK" to continue.
3. After registered an account, click "YES" to do device initial setting, or "NO" just done the registration.
4. Enter the registration page.

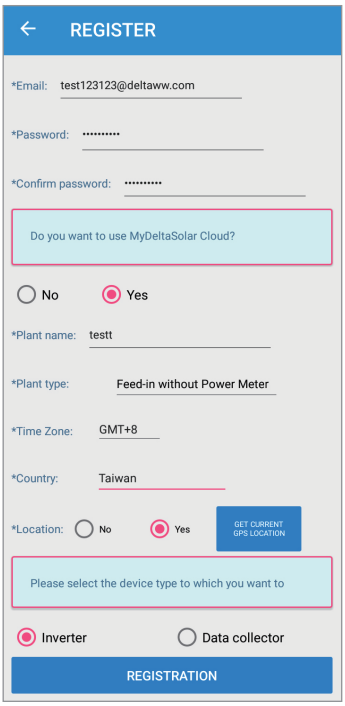




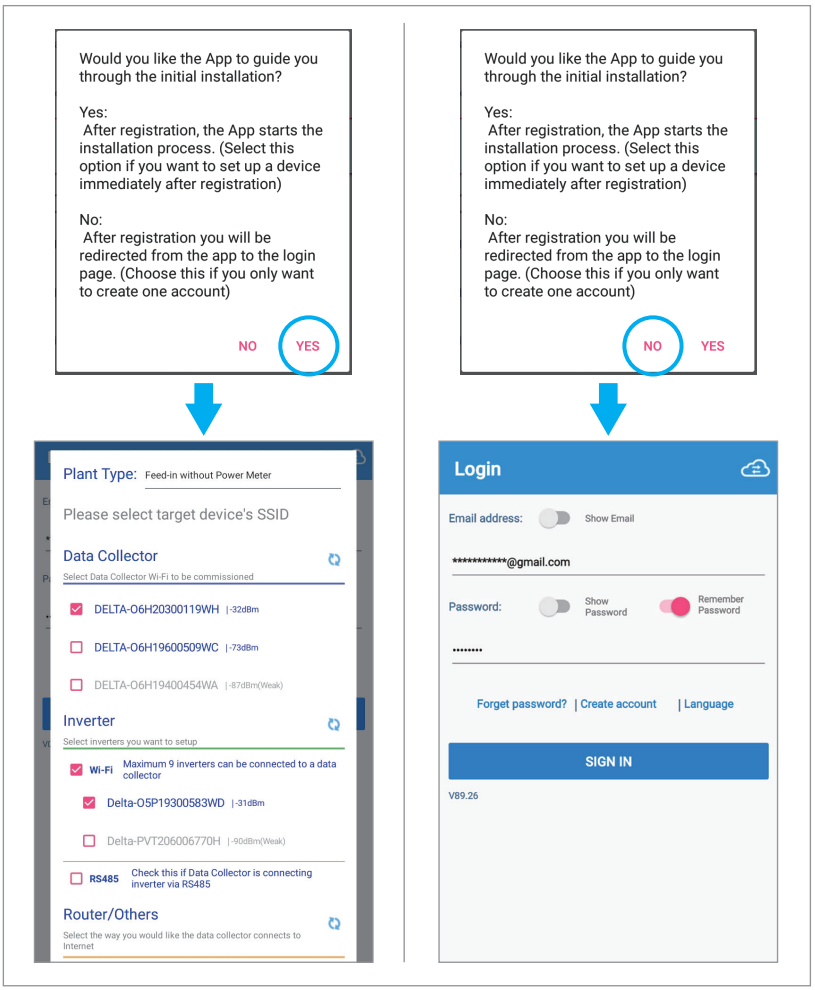




5. Fill in the information and click " REGISTRATION".



6. If click "YES" in step 3, APP will lead to set internet connection.
   If click "No" in step 3, APP will go back to login page.

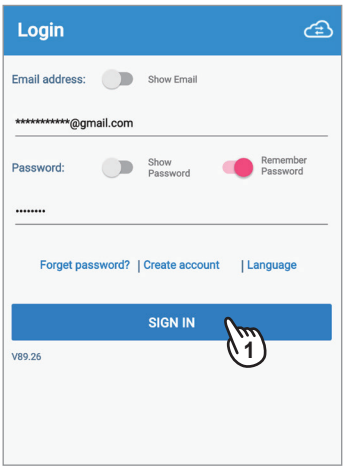


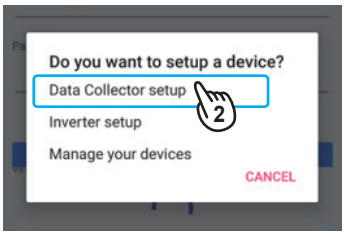
2.Commissioning

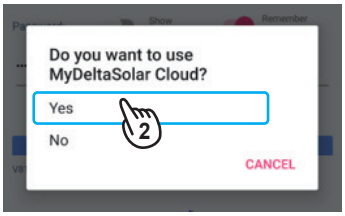
2.1.Wi-Fi commission - Data Collector

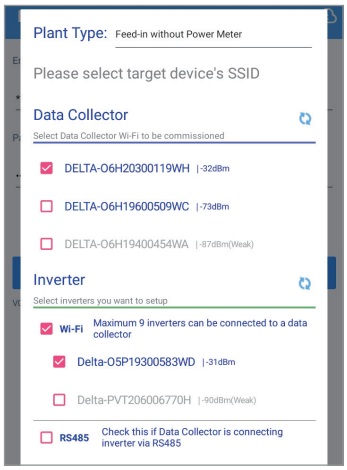
Please refer to the steps below to setup the data collector (DC1) via Wi-Fi.

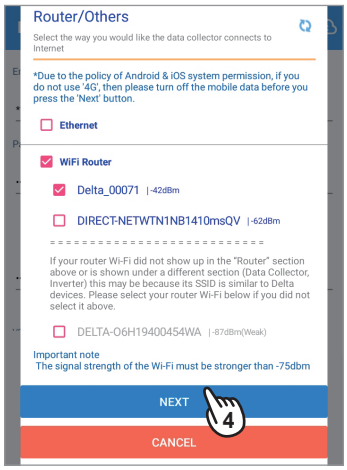
1. Enter email address, password and click “SIGN IN”.
2. Click “Data Collector setup” and choose “Yes” for MyDeltaSolar Cloud using.
3. Select plant type, serial number of DC1 and inverter, also select DC1 connection.
4. Click “NEXT” to proceed.





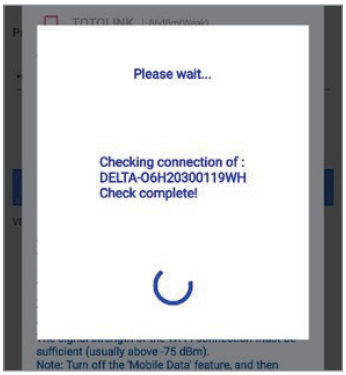


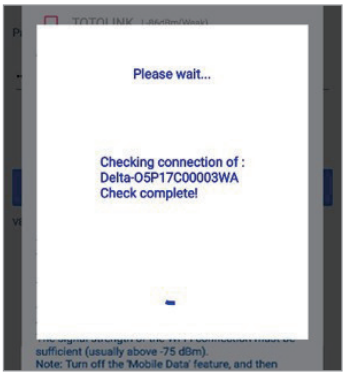


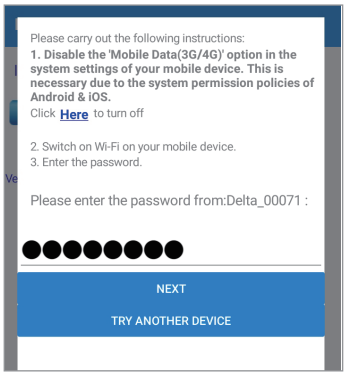


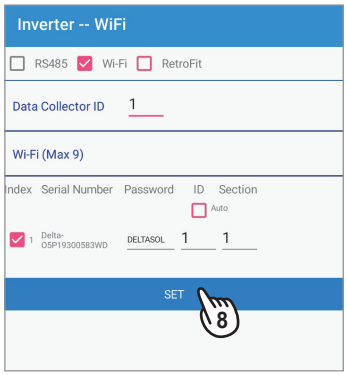
5. APP will check connection of DC1.
6. APP will check connection of inverter.
7. APP will check connection of Wi-Fi router.
8. APP will lead to connection page, set ID and click “SET” to proceed.

In step 5~7, APP will request password if the device has not accessed the password.

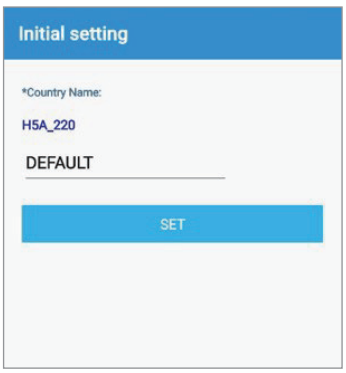


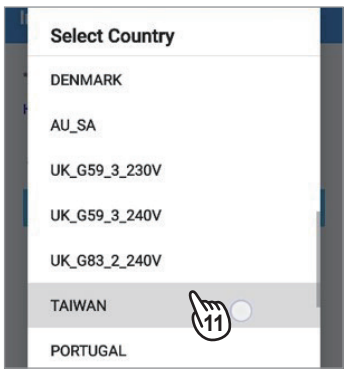


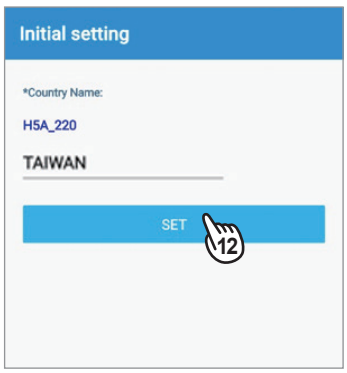




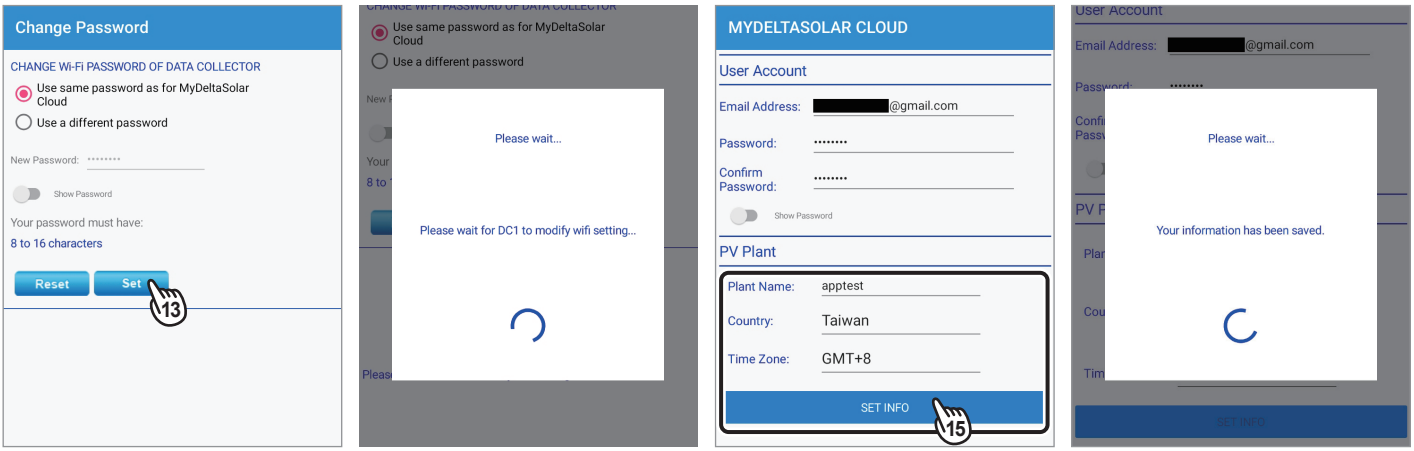
9. APP will do the connection process for DC1 and inverter.
10. After connection succeeded, APP will lead to grid code setting page.
11. Select proper grid code for the inverter.
12. Click “SET” to continue.



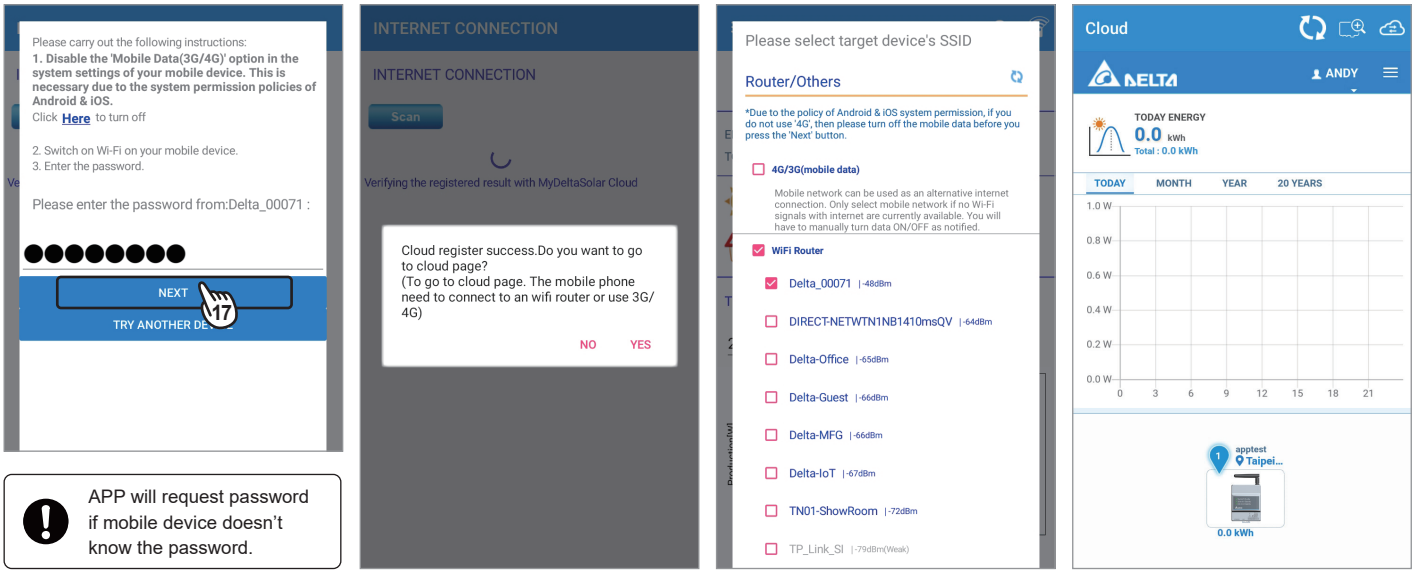




13. Change DC1 password and click “Set”.
14. Wait for DC1 to modify Wi-Fi setting.
15. Fill in the plant information and click “SET INFO”.
16. Wait few seconds to save the information.

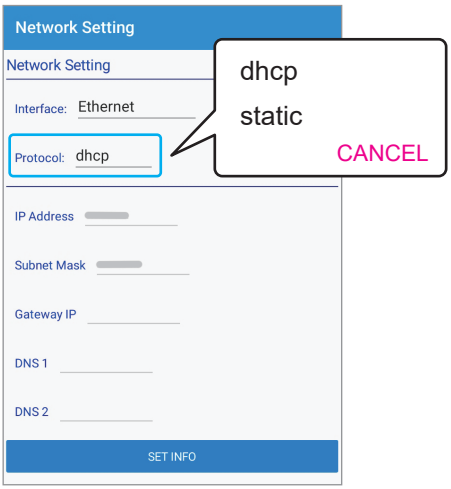


17. (Take Wi-Fi as example) APP will ask if the device will use the same router to connect internet, type in the password and click “NEXT” to proceed. (If select "Ethernet", please refer to the detail decription at bottom of this page.)
18. Cloud registration succeed. (If select "No", APP will keep connecting to device not to Cloud.)
19. To go to Cloud page, mobile device need to connect to internet via Wi-Fi or mobile data.
20. APP will lead to Cloud page.



APP will request password if mobile device doesn’t know the password.

(Select "Ethernet" at step 17)



dhcp

System will automatically assign an IP address.

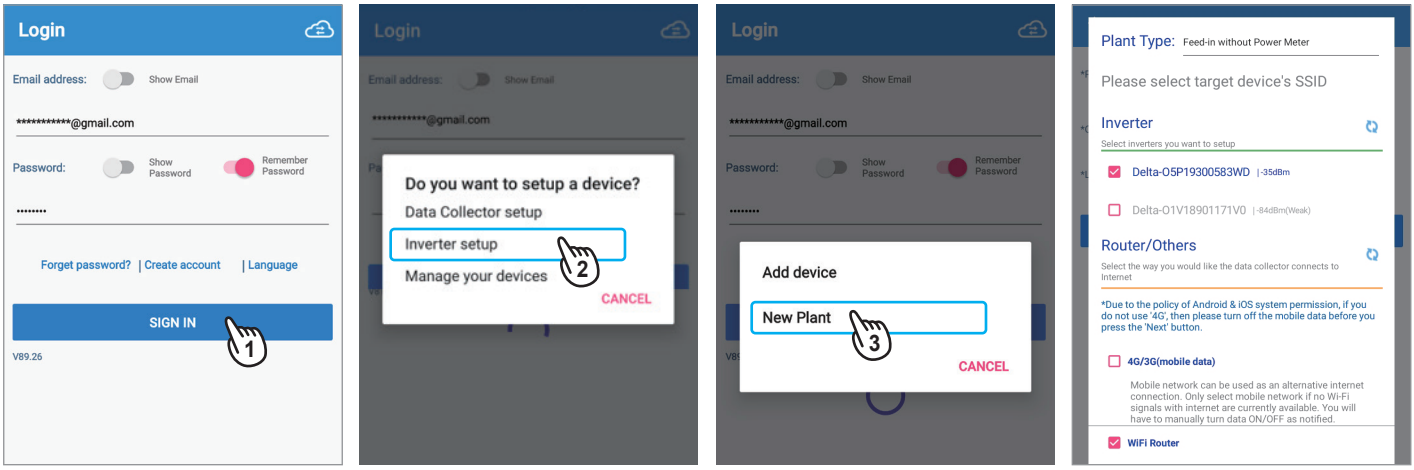
static

1. IP Address: Please enter a specified IP address.
2. Subnet Mask: Please enter a subnet mask.
3. Gateway IP: Please enter the IP address of the router.
4. DNS1: Please enter DNS1 for the network.
5. DNS2: Please enter DNS2 for the network.
6. Click “SET INFO” to complete the setup.

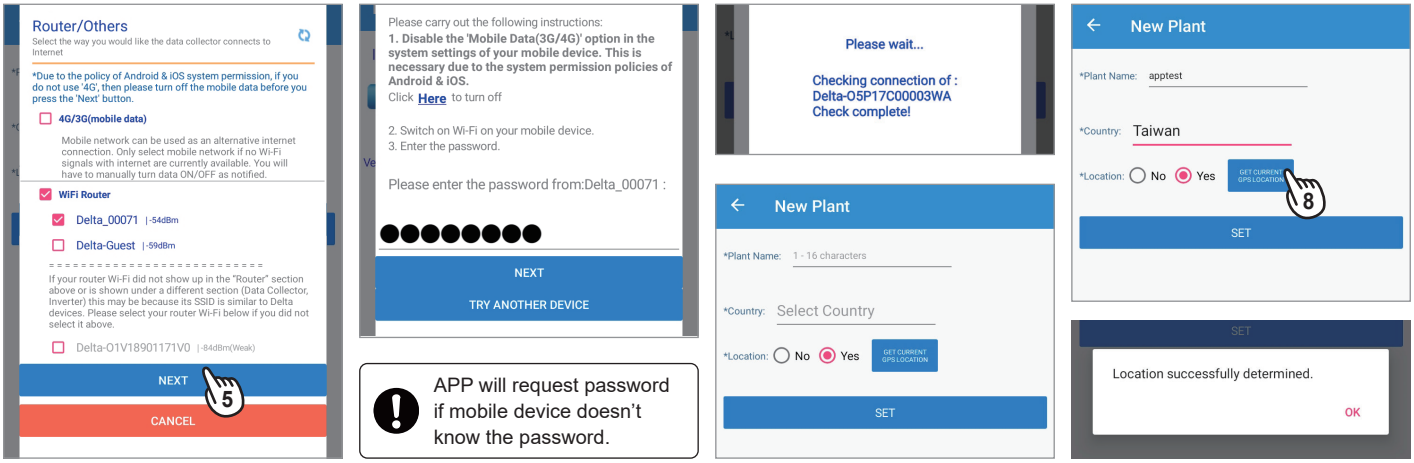
2.2.Wi-Fi commission process - Inverter

Please refer to the steps below to setup the Wi-Fi inverter.

1. Enter email address, password and click “SIGN IN”.
2. Click “Inverter setup” to start the initial setting.
3. Select “New Plant” to create a new plant. (If you already have plant on cloud, click “Add device” can add to specified plant.)
4. Select plant type, serial number of inverter, also select Wi-Fi router for internet connection.

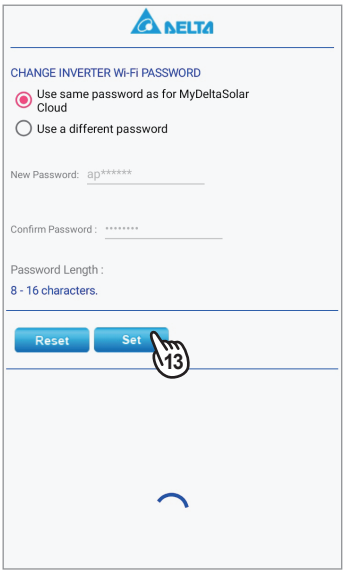


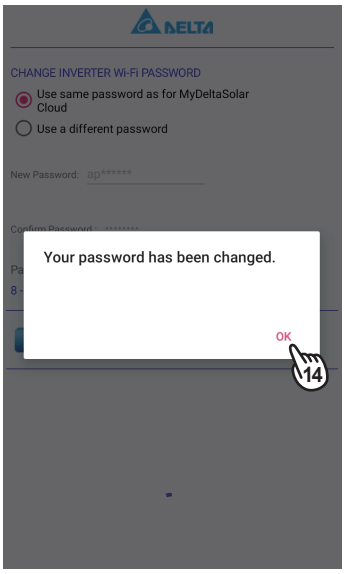
5. Click “NEXT” to continue.
6. APP will check connection of inverter and Wi-Fi router.
7. Set plant name and select country.
8. Click “GET CURRENT GPS LOCATION” to get GPS location of the inverter.

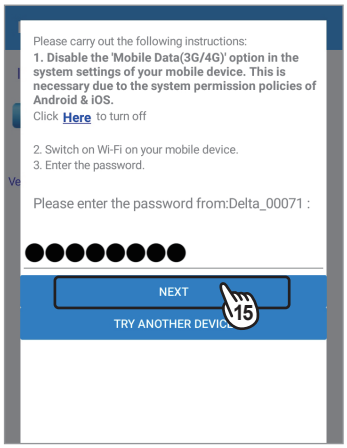


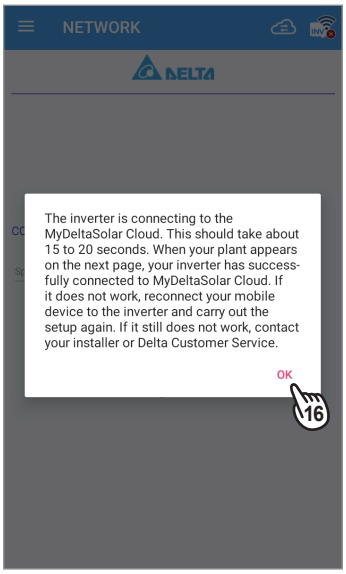
9. Click “SET” to continue.
10. Select proper grid code of the inverter.
11. Click “SET” to continue.
12. Check the check box and click “OK” to confirm the announcement.

13. Change password of the inverter and click “Set”.
14. Click “OK” to continue.
15. APP will ask if the device will use the same router to connect internet, type in the password and click “NEXT” to proceed.
16. Please wait for registration to cloud.



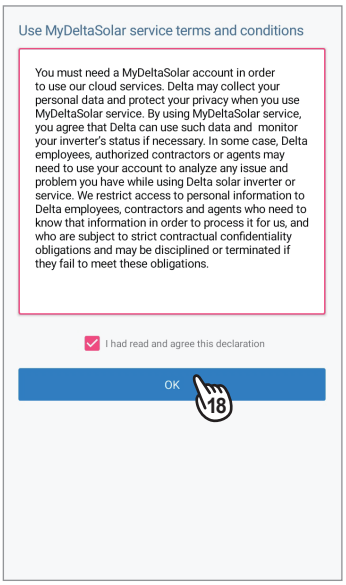






APP will request password if mobile device doesn’t know the password.

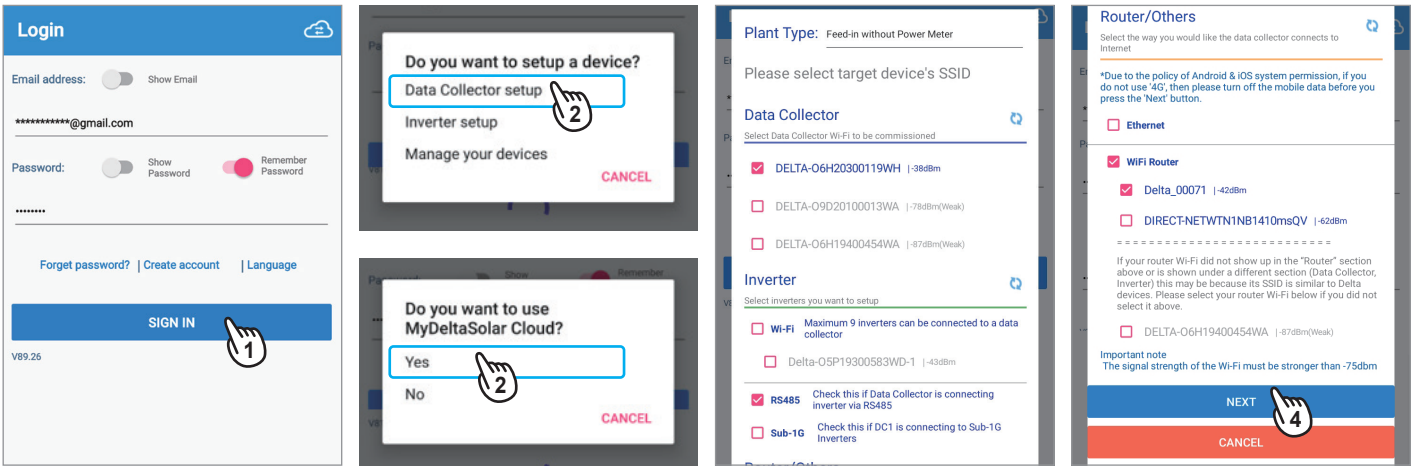
17. Registration succeeded, click “OK” to continue.
18. Check the check box and click “OK” to confirm the announcement.
19. APP will lead to Cloud page.



2.3.RS-485 commission process

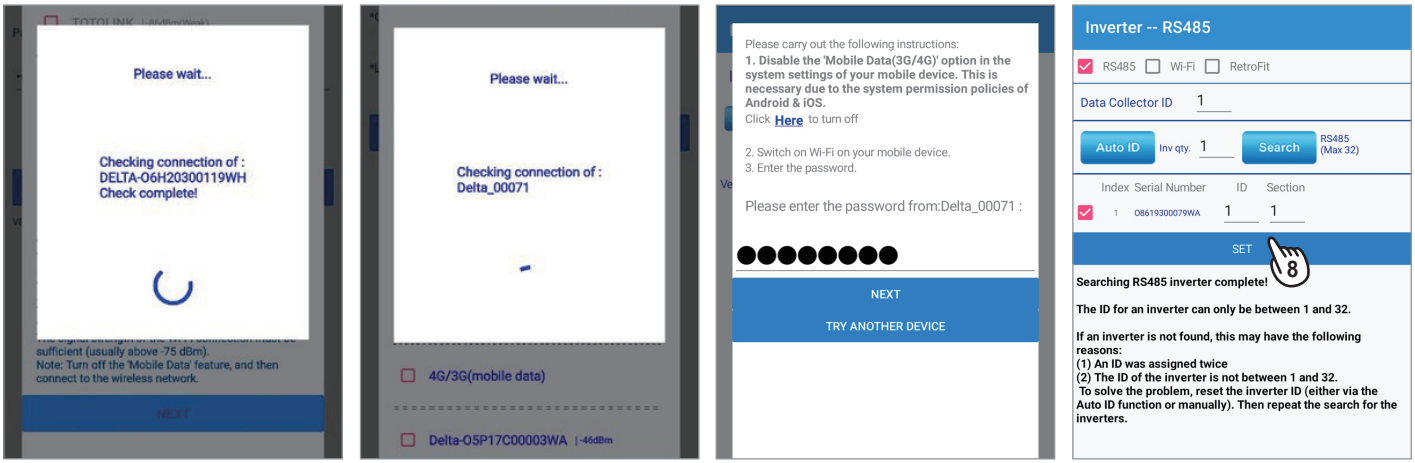
Please refer to the steps below to setup the data collector (DC1) and inverter via RS-485.

1. Enter email address, password and click “SIGN IN”.
2. Click “Data Collector setup” and choose “Yes” for MyDeltaSolar Cloud using.
3. Select plant type, serial number of DC1, also select RS-485 for inverter connection.
4. Select internet connection and click “NEXT”.

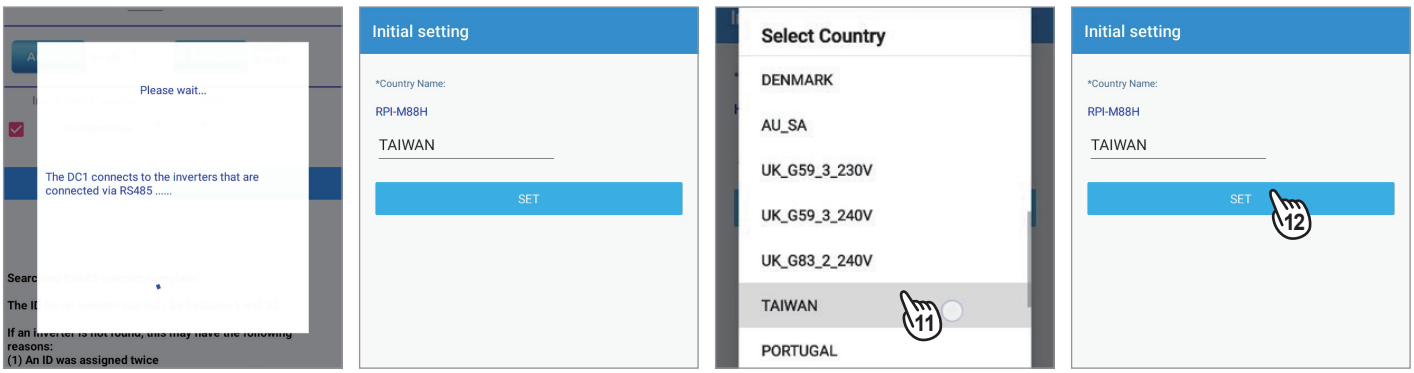


5. APP will check connection of DC1.
6. APP will check connection of inverter.
7. APP will check connection of Wi-Fi router.
8. APP will lead to connection page, set ID and click “SET” to proceed.

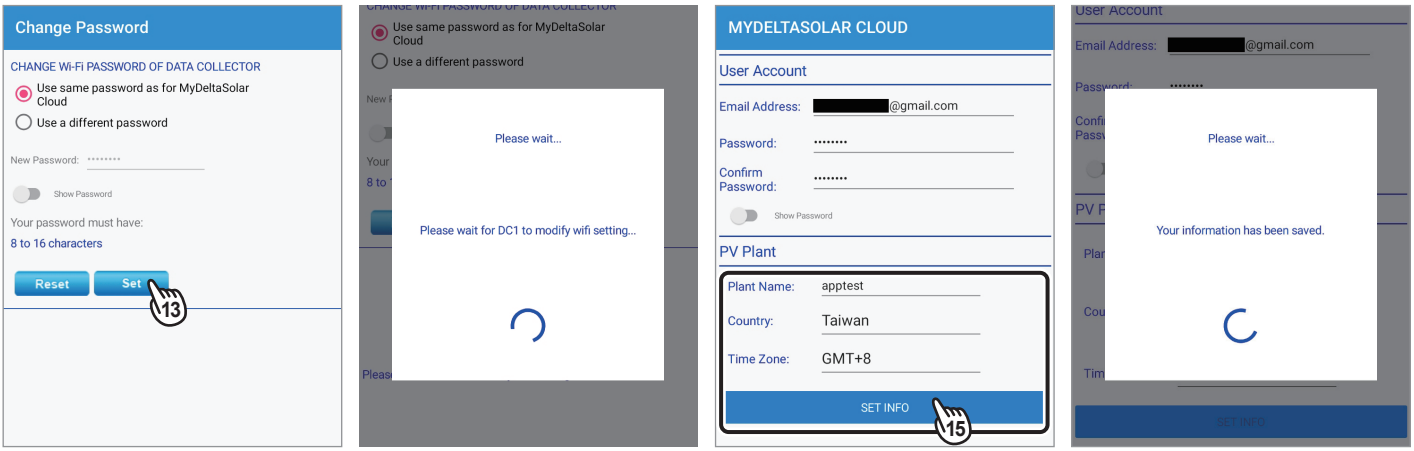
> In step 5~7, APP will request password if mobile device doesn't know the password.



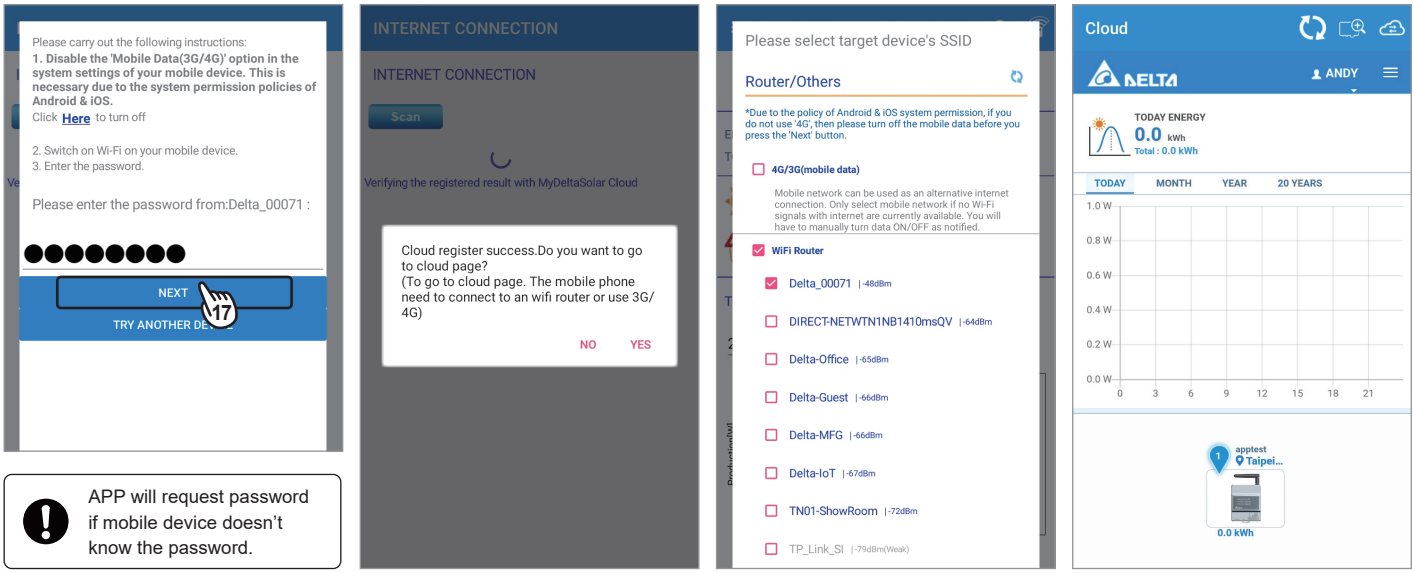
9. APP will do the connection process for DC1 and inverter.
10. After connection succeeded, APP will lead to grid code setting page.
11. Select proper grid code for the inverter.
12. Click “SET” to continue.



13. Change DC1 password and click “Set”.
14. Wait for DC1 to modify Wi-Fi setting.
15. Fill in the plant information and click “SET INFO”.
16. Wait few seconds to save the information.

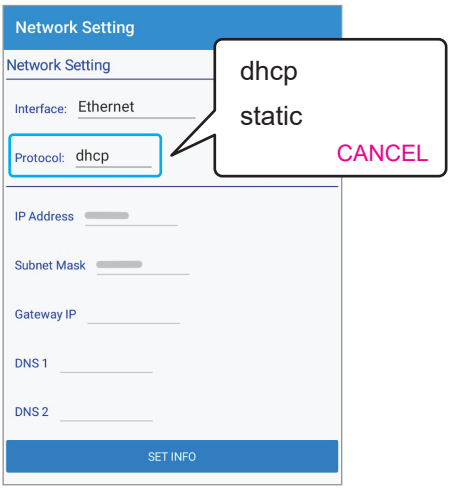


17. (Take Wi-Fi as example) APP will ask if the device will use the same router to connect internet, type in the password and click “NEXT” to proceed. (If select "Ethernet", please refer to the detail decription at bottom of this page.)
18. Cloud registration succeed. (If select "No", APP will keep connecting to device not to Cloud.)
19. To go to Cloud page, mobile device need to connect to internet via Wi-Fi or mobile data.
20. APP will lead to Cloud page.



APP will request password if mobile device doesn’t know the password.

(Select "Ethernet" at step 17)



dhcp

System will automatically assign an IP address.

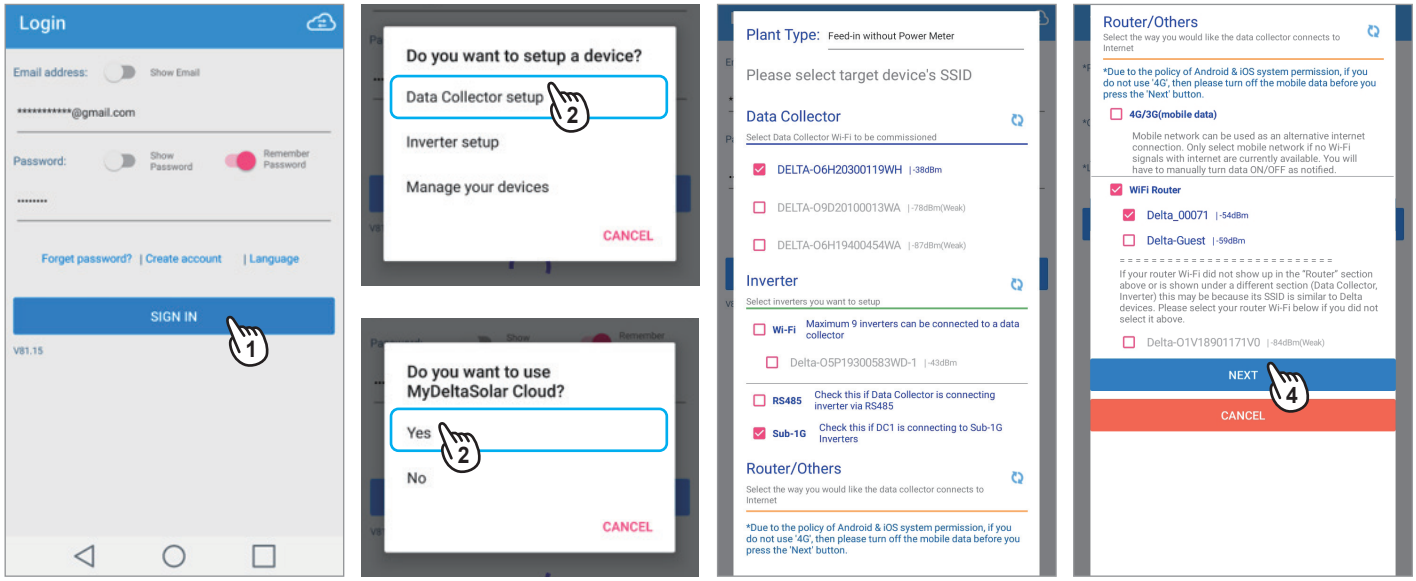
static

1. IP Address: Please enter a specified IP address.
2. Subnet Mask: Please enter a subnet mask.
3. Gateway IP: Please enter the IP address of the router.
4. DNS1: Please enter DNS1 for the network.
5. DNS2: Please enter DNS2 for the network.
6. Click “SET INFO” to complete the setup.

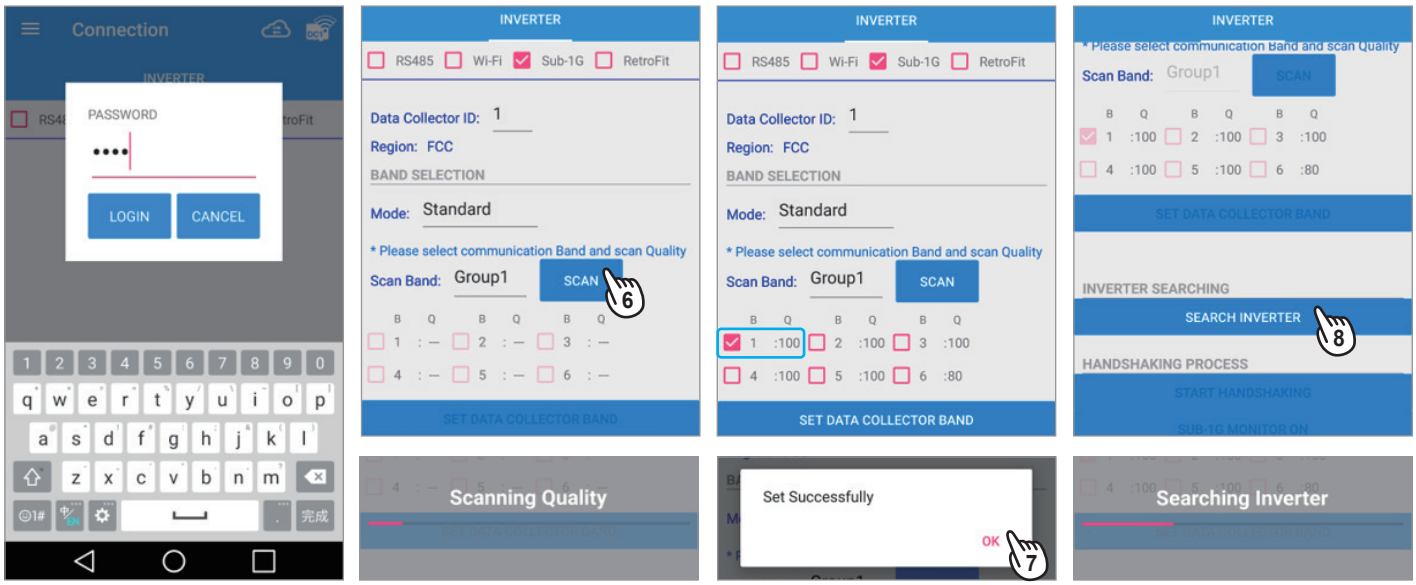
2.4.Sub-1G commission process

Please refer to the steps below to setup the data collector (DC1) and inverter via Sub-1G.

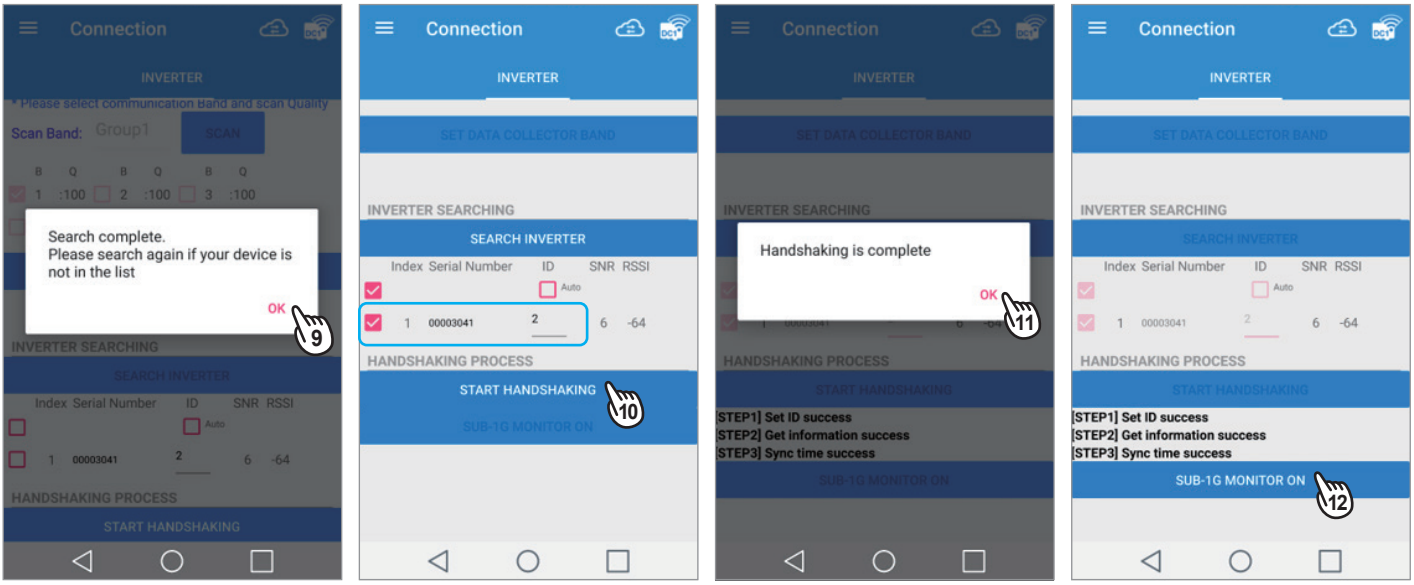
1. Enter email address, password and click “SIGN IN”.
2. Click “Data Collector setup” and choose “Yes” for MyDeltaSolar Cloud using.
3. Select plant type, serial number of DC1, also select Sub-1G for inverter connection.
4. Select internet connection and click “NEXT”.



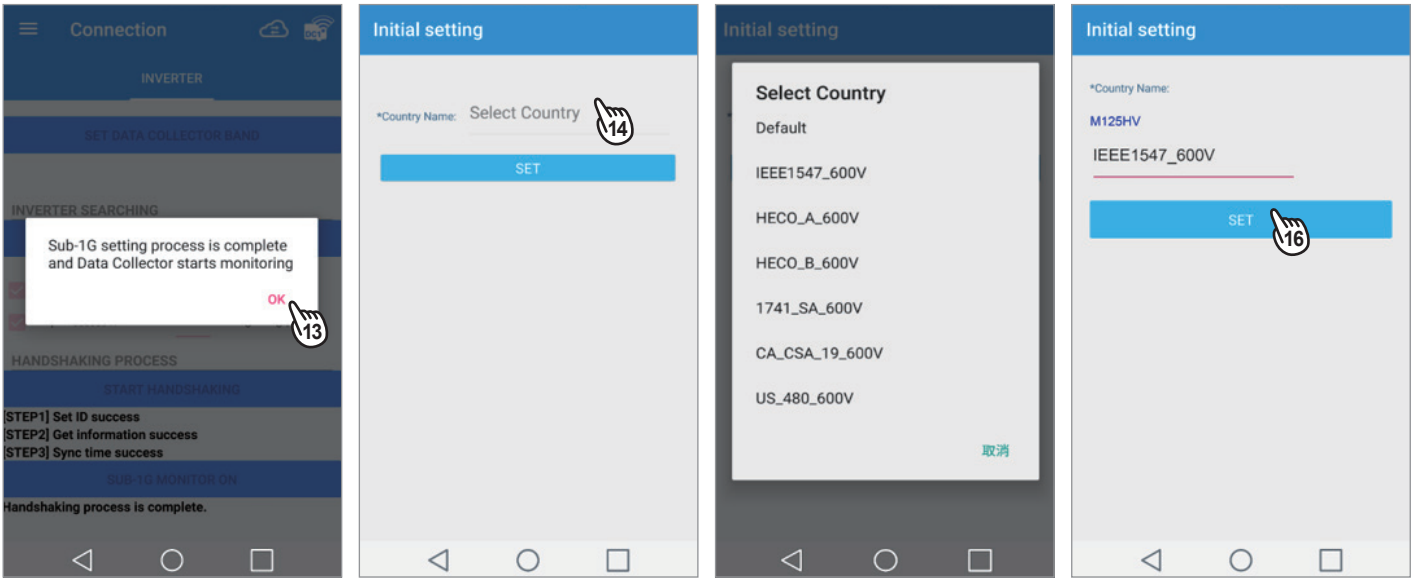
5. Please contact Delta local service for the password.
6. Click “SCAN” to scan the communication quality.
7. Select the quality 100 (or at least 80), then click “OK”.
8. Click “SEARCH INVERTER” to search for surrounding inverter.



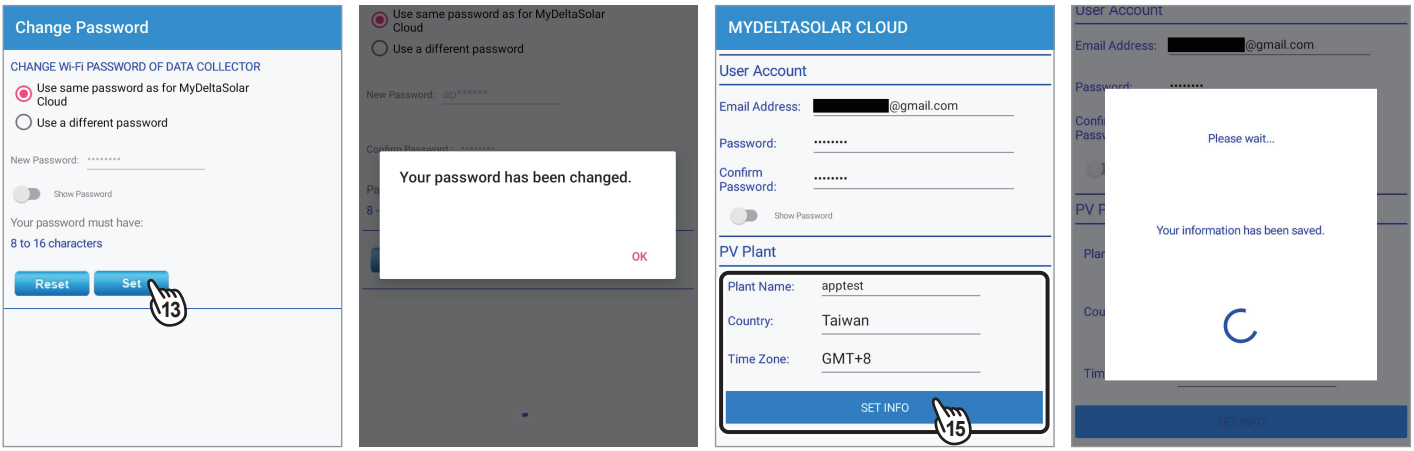
9. Wait few seconds for DC1 to search inverters.
10. Select the serial number of the inverter to set inverter ID and click “START HANDSHAKING”.
11. Click “OK” after handshaking complete.
12. Click “SUB-1G MONITOR ON”.



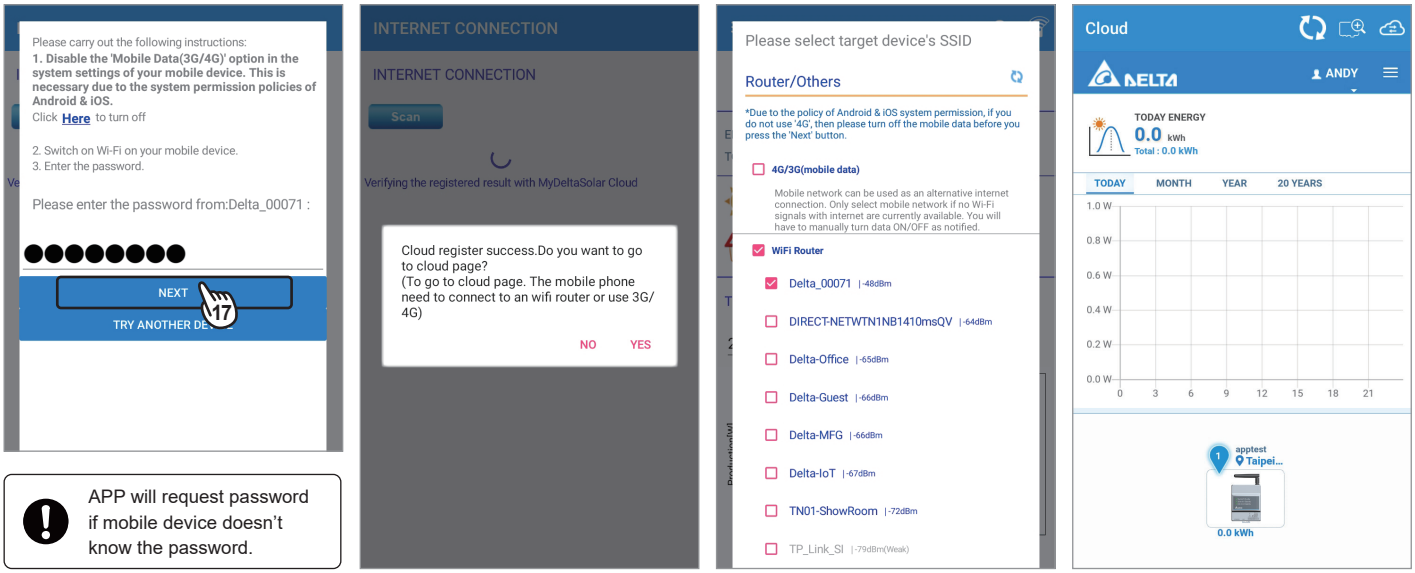
13. DC1 will start monitoring via Sub-1G with inverters.
14. Click “Select Country”
15. Select proper grid code for the inverter.
16. Click “SET” to continue.



17. Change password of the DC1 and click “Set”.
18. Click “OK” to continue.
19. Fill in the plant information and click “SET INFO”.
20. Wait few seconds to save the information.

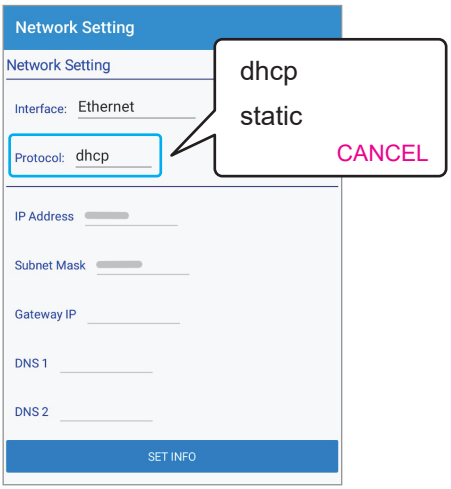


21. (Take Wi-Fi as example) APP will ask if the device will use the same router to connect internet, type in the password and click “NEXT” to proceed. (If select "Ethernet", please refer to the detail decription at bottom of this page.)
22. Cloud registration succeed. (If select "No", APP will keep connecting to device not to Cloud.)
23. To go to Cloud page, mobile device need to connect to internet via Wi-Fi or mobile data.
24. APP will lead to Cloud page.



APP will request password if mobile device doesn’t know the password.

(Select "Ethernet" at step 17)



dhcp

System will automatically assign an IP address.

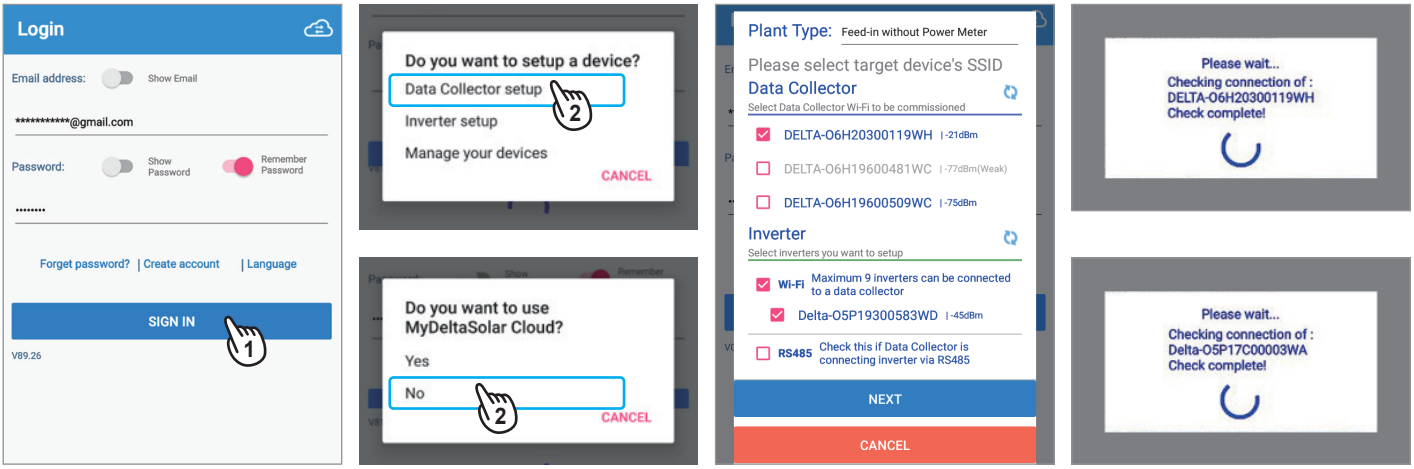
static

1. IP Address: Please enter a specified IP address.
2. Subnet Mask: Please enter a subnet mask.
3. Gateway IP: Please enter the IP address of the router.
4. DNS1: Please enter DNS1 for the network.
5. DNS2: Please enter DNS2 for the network.
6. Click “SET INFO” to complete the setup.

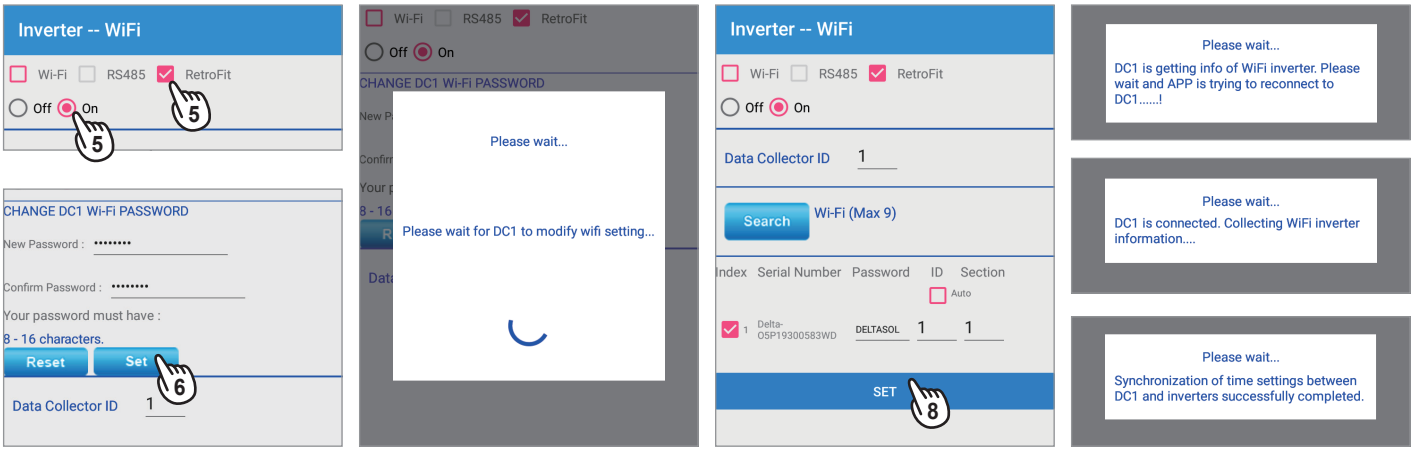
2.5.RetroFit commission process

Please refer to the steps below to setup the data collector (DC1) as RetroFit mode.

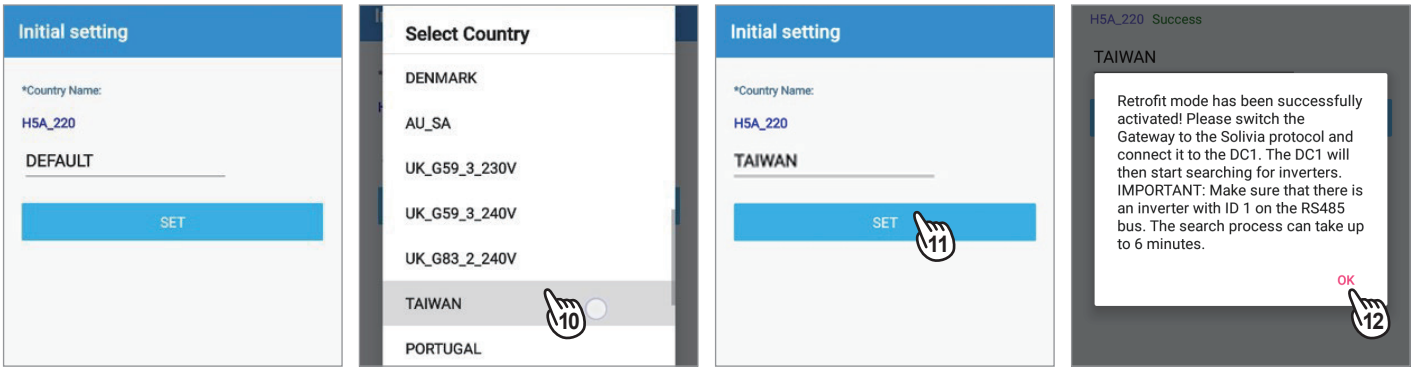
1. Enter email address, password and click “SIGN IN”.
2. Click “Data Collector setup” and choose “No” for MyDeltaSolar Cloud using.
3. Select plant type, serial number of DC1, also select Wi-Fi and serial number of inverter.
4. APP will check connection of DC1 and inverter.



5. Select "RetroFit" and click “On”.
6. Change password of DC1 and click “Set”.
7. Wait for DC1 to modify Wi-Fi setting.
8. Click "SET" to start connection.



9. After connect success, APP will lead to grid code setting page.
10. Select proper grid code for the inverter.
11. Click “SET” to proceed.
12. Click “OK” to confirm the setting.

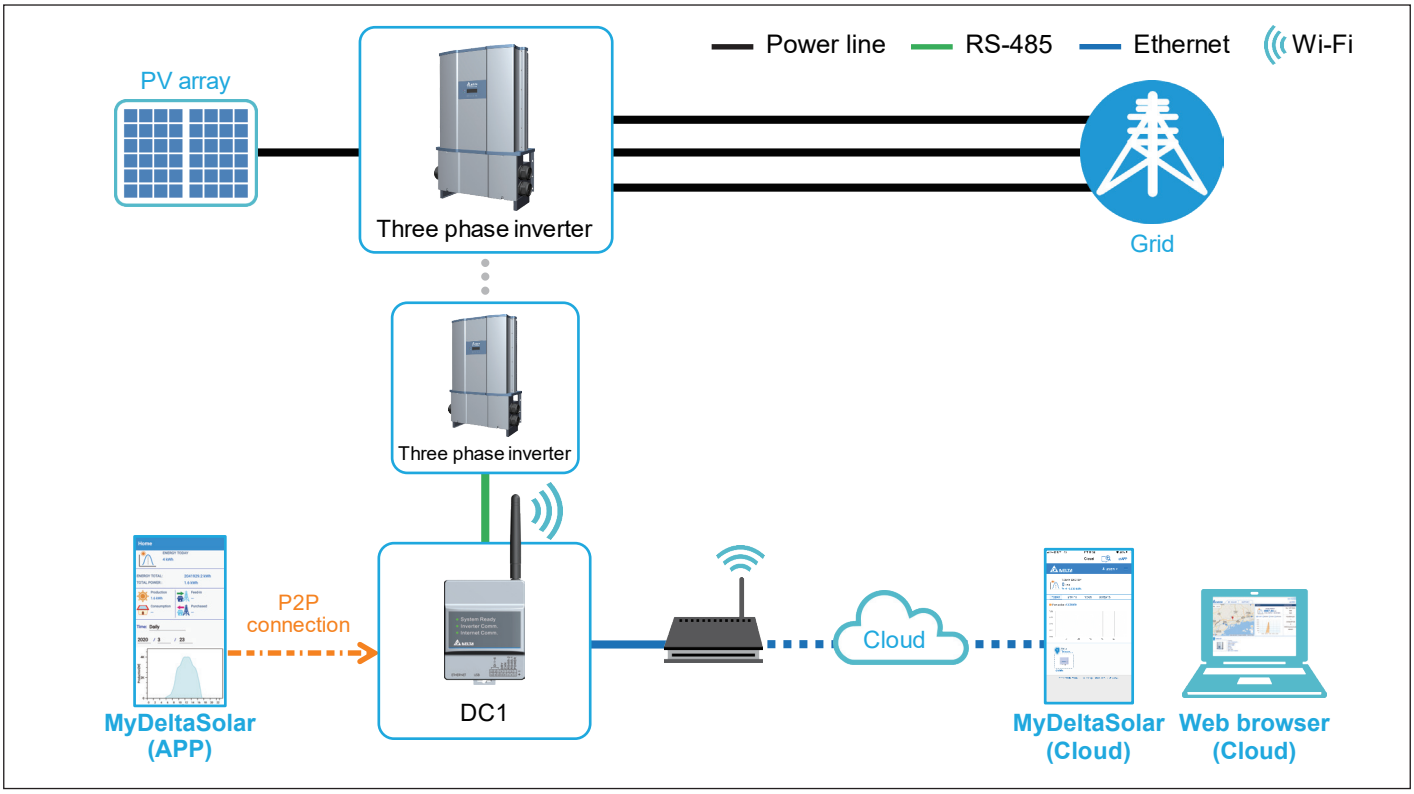


3 . DC1 system application

This chapter contains the system architecture diagram of RS-485, WI-FI, SUB-1G, RetorFit and 3rd party monitoring.

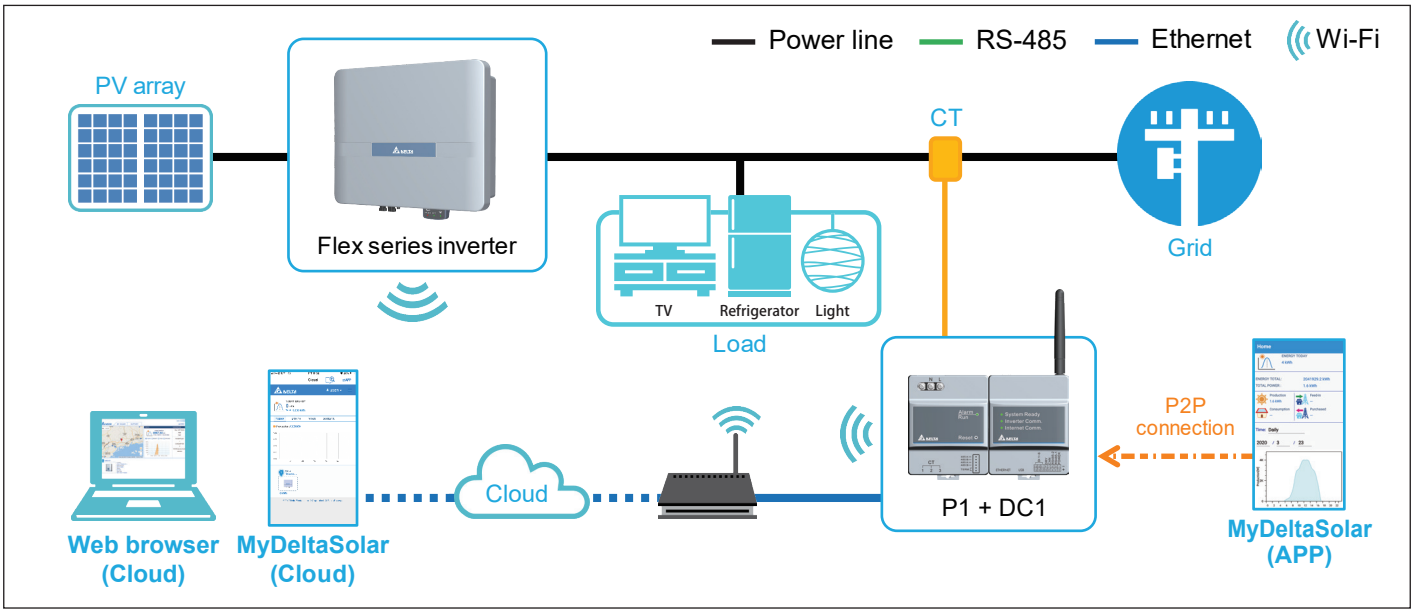
3.1.Normal mode (RS-485)

The RS-485 Inverter is set by operating the DC1 through the APP. Upload power generation data to Cloud Server for monitoring.



3.2.Normal mode (Wi-Fi)

The WI-FI Inverter is set by operating the DC1 through the APP. Upload power generation data to Cloud Server for monitoring.



3.3.Normal mode (SUB_1G)

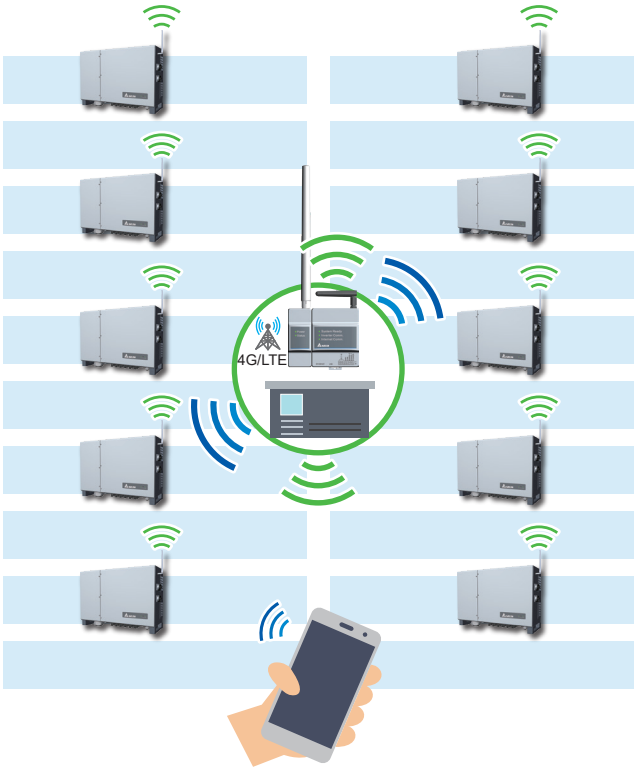
- **What is SUB_1G?**

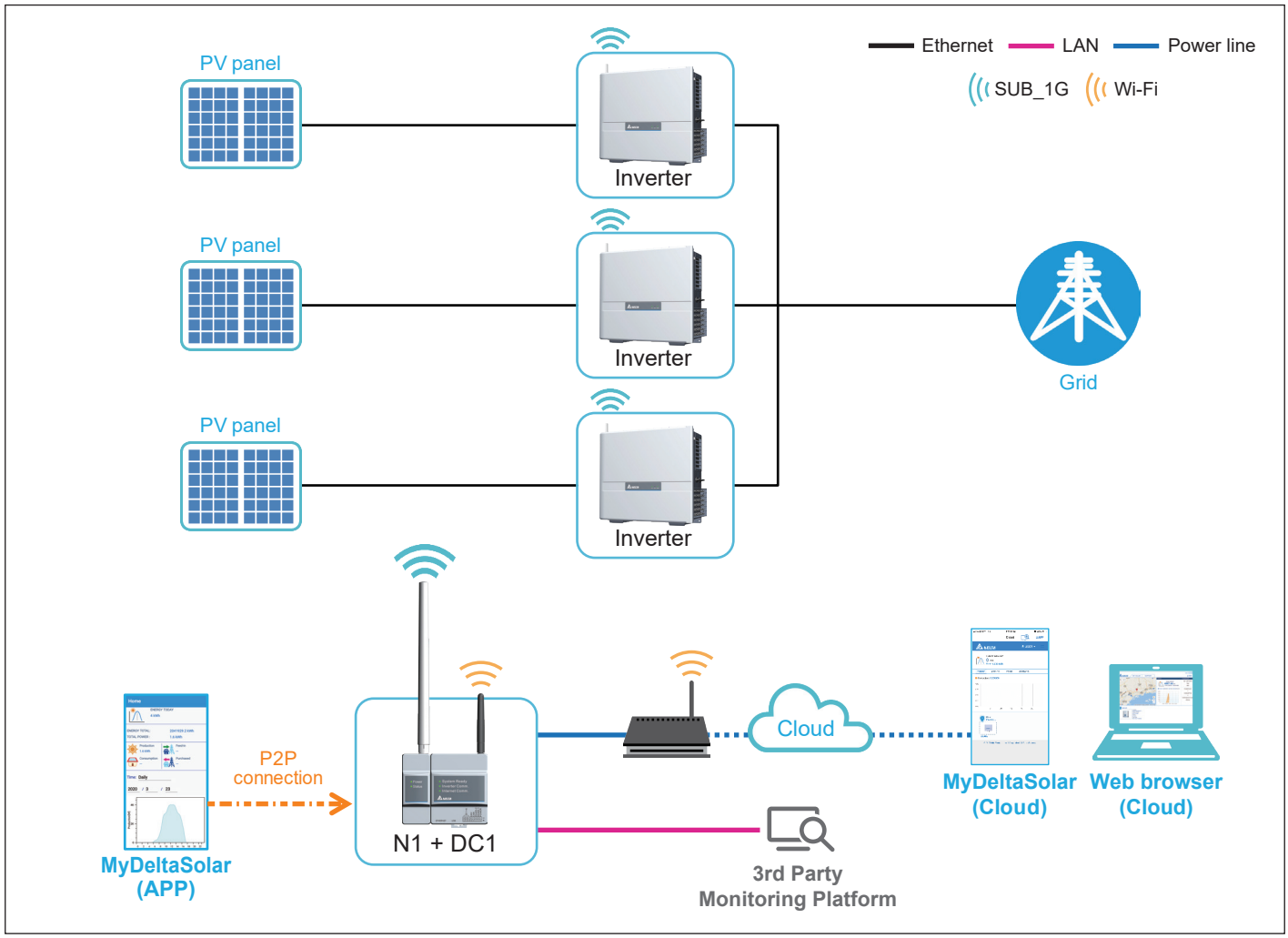
  SUB_1G is a wireless communication with a frequency lower than 1GHz. Compared with 2.4GHz Wi-Fi, SUB_1G has a longer transmission distance, stronger penetrate and can cover a larger range, so it is suitable for a wide range field. Compared to the traditional RS485, SUB_1G do not have to do RS485 wiring work and can save the cost.

- **How to set up SUB_1G efficiently?**

  To make the Data Collector and Inverters communicate better with largest coverage, please install the Data Collector in the middle of the block.

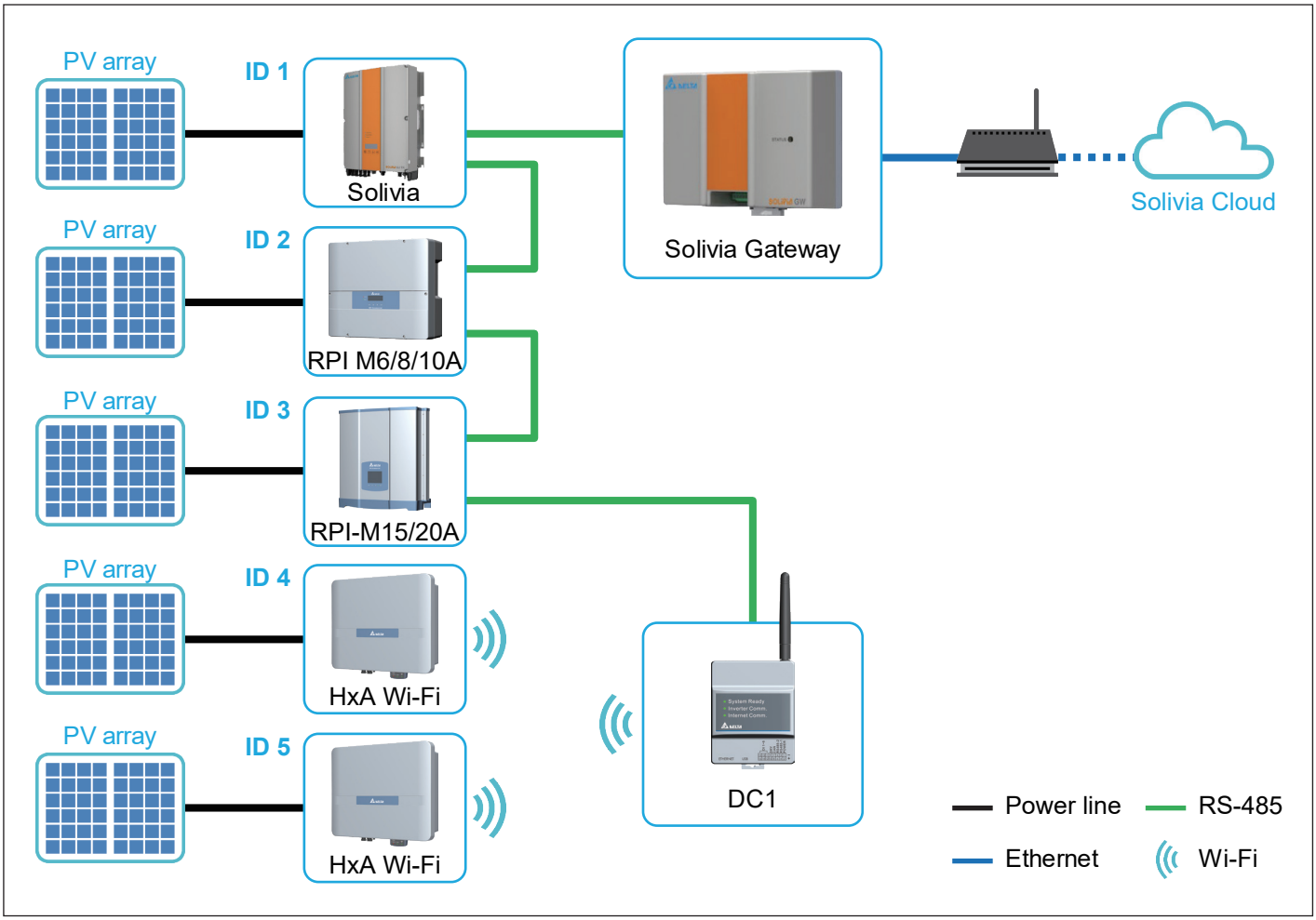
To monitor the field, each block will have one Data Collector (DC1) to transmiss wireless signal through Sub-1G device (N1) and Inverter (N2 or N3). With the app, users can connect Inverter and Data Collector, and then upload the collected data to the Delta Cloud by Ethernet or Wi-Fi, or upload to the 3rd party monitoring by LAN for management.





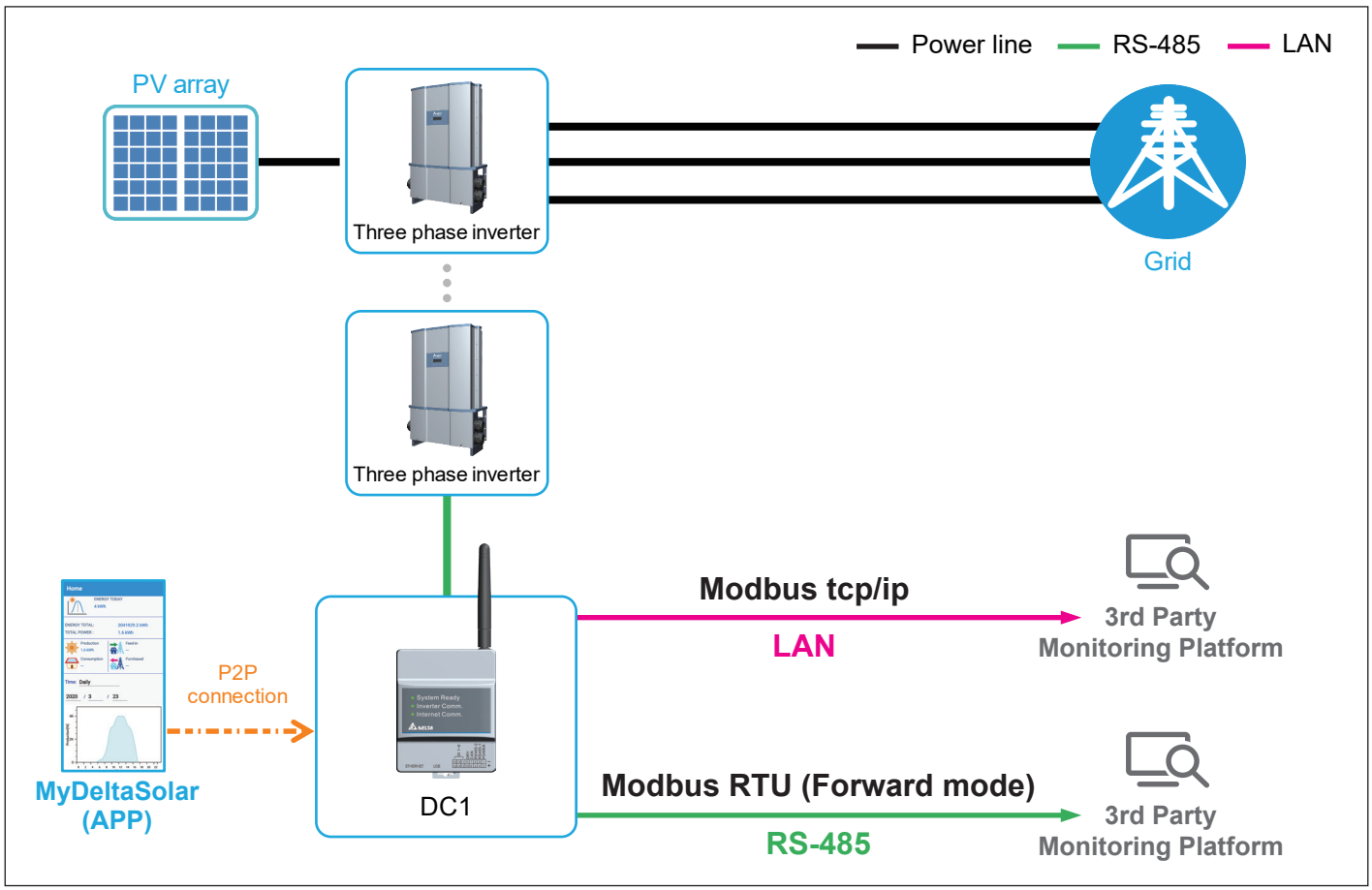
3.4.Retrofit mode

This function is only for Solivia Gateway, the Wi-Fi inverter is set by DC1 through the APP.
Start Solivia Gateway to monitor on Solivia Cloud.

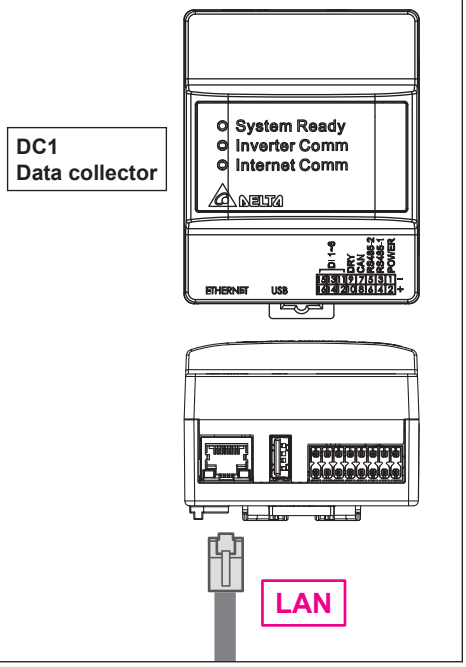


3.5. 3rd party monitoring

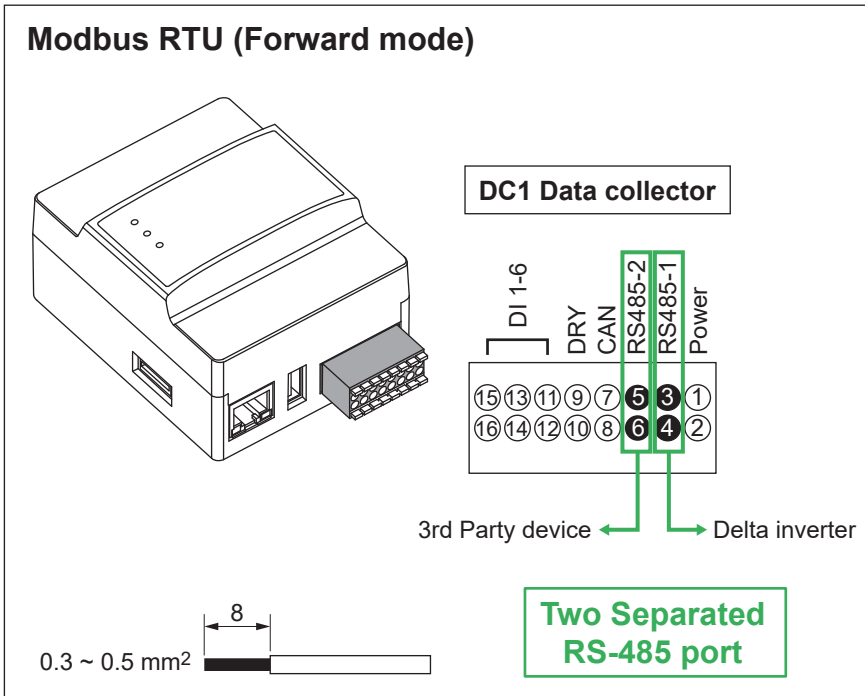
RS-485 or Wi-Fi inverter is set by DC1 through the APP.
After the setting is completed, the third-party monitoring reads the external communication address of DC1 through Modbus to get the power generation data.



Modbus tcp/ip



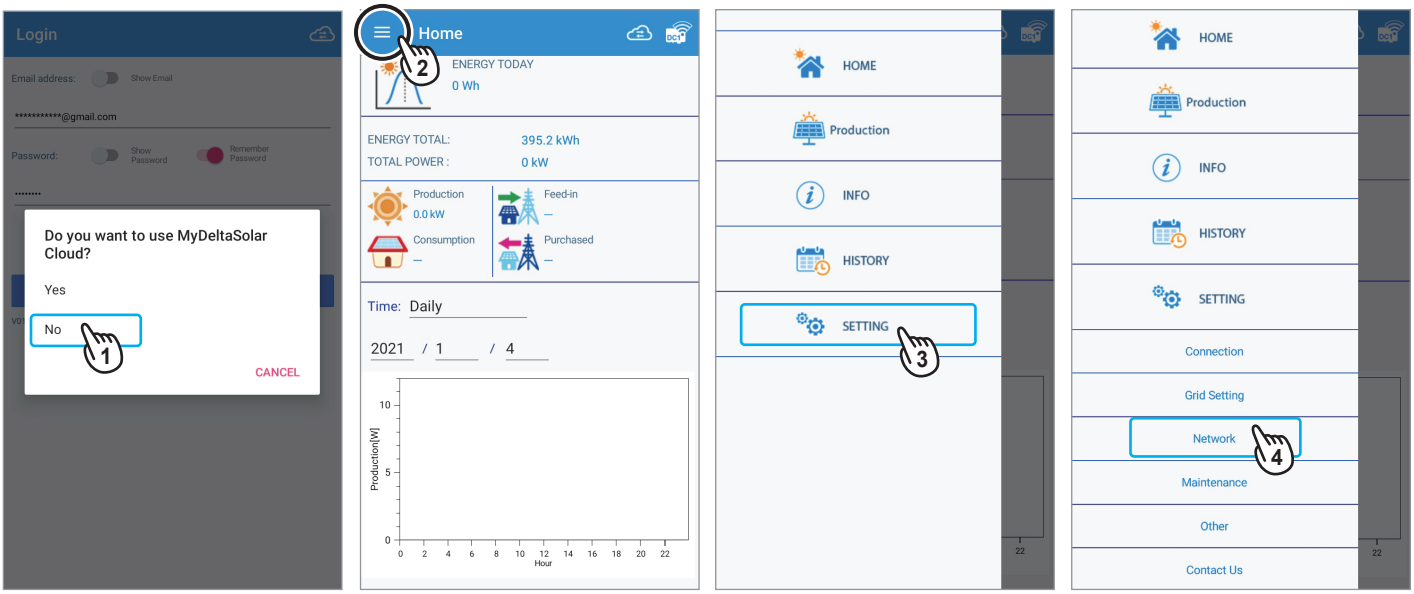
Modbus RTU (Forward mode)



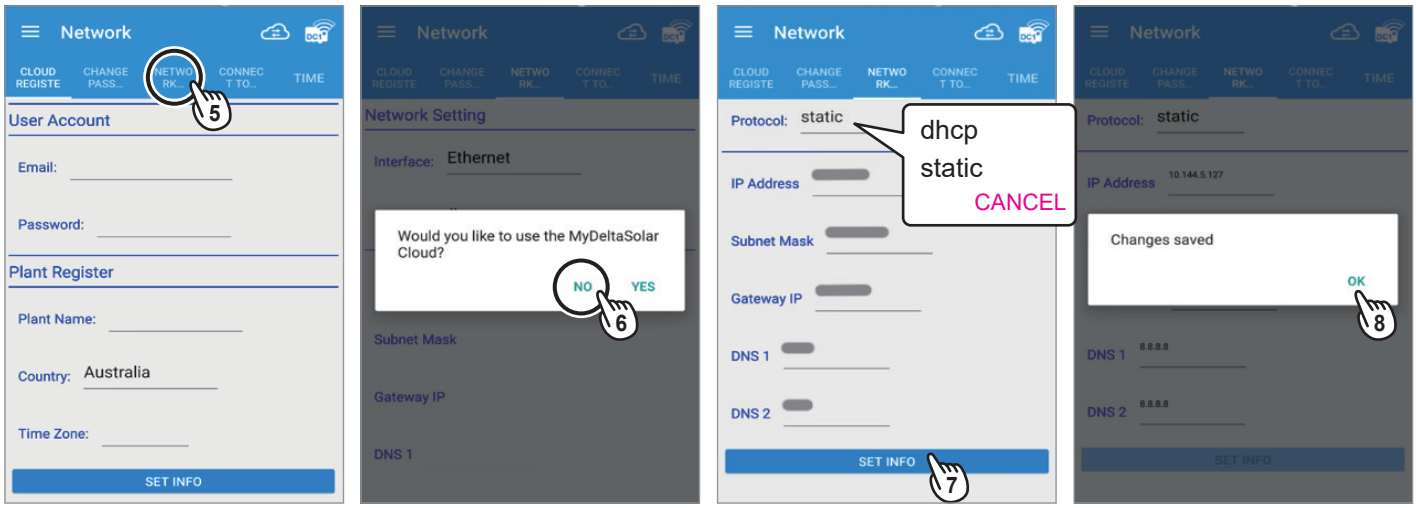
3.5.1.Modbus TCP/IP

If the communication protocol for DC1 is Modbus TCP/IP, please follow below process to set IP address.

1. Select "No" for MyDeltaSolar Cloud using. (Refer to *Chapter 2* for more details.)
2. After initial settings, click ☰ to the menu.
3. Click “SETTING”.
4. Click “Network”.



5. Select “NETWORK SETTING”.
6. Select “NO” for cloud using.
7. Select “static” for Protocol, after setting the IP information, click “SET INFO”.
8. Click “OK” to save the settings.

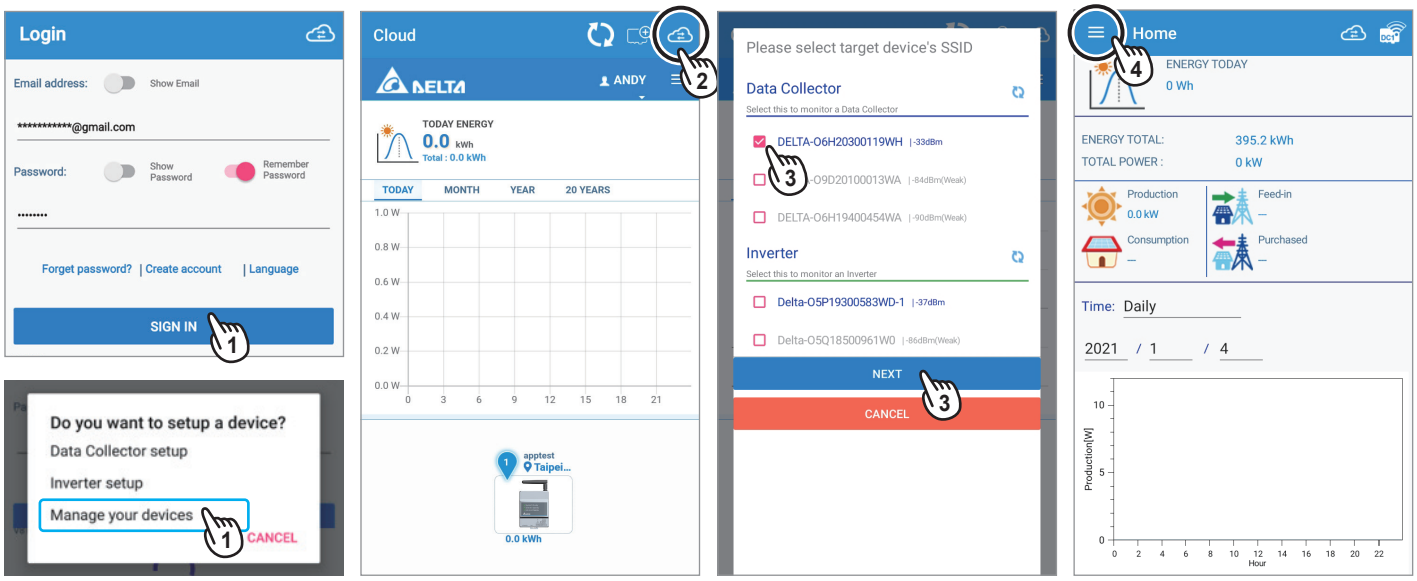


1. IP Address: Set the IP to be specified for third-party monitoring.
2. Subnet Mask: Set the Mask to be specified for third-party monitoring.
3. Gateway IP: Set the Gateway to be specified for third-party monitoring.
4. DNS1: If DC1 has no external connection requirements, you do not need to fill it out. If yes, fill in the DNS that can be used.
5. DNS2: Same as DNS1, this is the alternate DNS.
6. Click set info to complete the setup.
7. Read the external communication address via this IP.

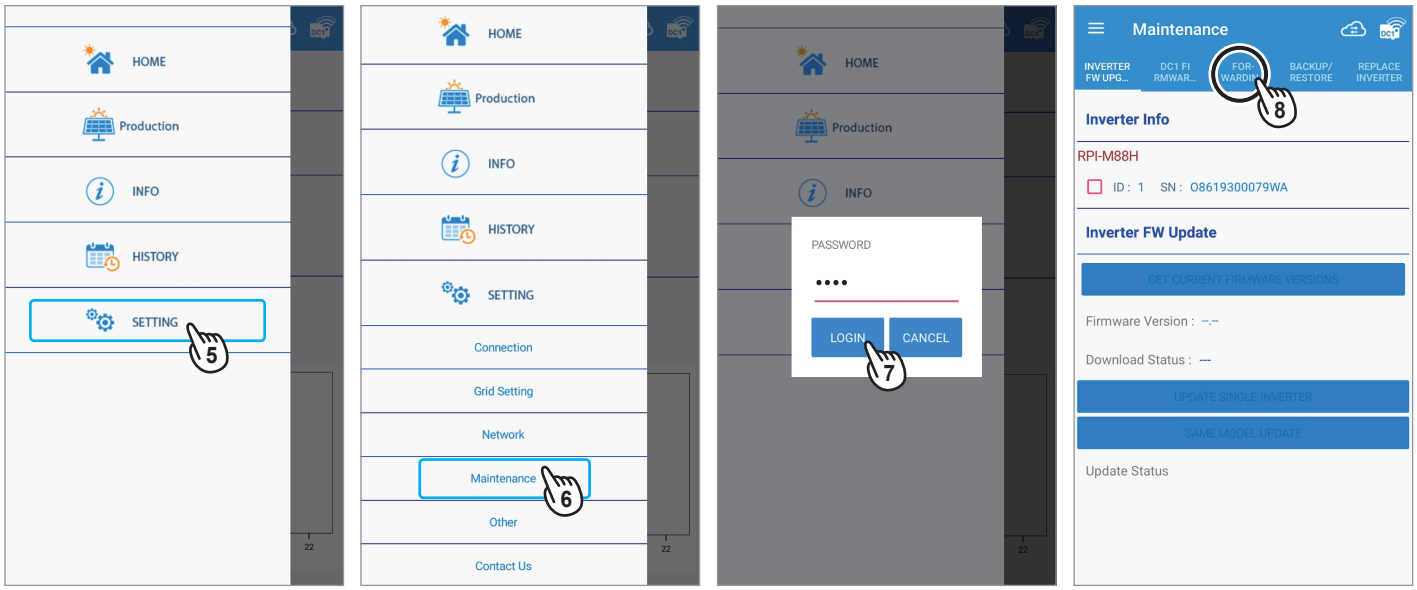
3.5.2.Modbus RTU (Forward mode)

Forward mode is sutiable for third party monitoring system that already built in Delta Modbus RTU protocol address.

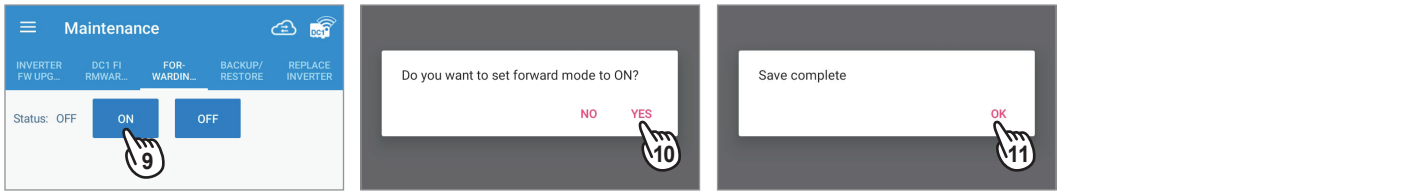
1. Enter email address, password and click “SIGN IN”. Select “Manage your devices”.
2. Click icon on the top to connect to DC1.
3. Select serial number of your device and click “NEXT”.
4. Click to the menu.



5. Click “SETTING”.
6. Click “Maintenance”.
7. Please contact Delta local service for the password.
8. Select “FORWARDING MODE”.



9. Click “ON”.
10. Click “YES”.
11. Click “OK” to save the setting.

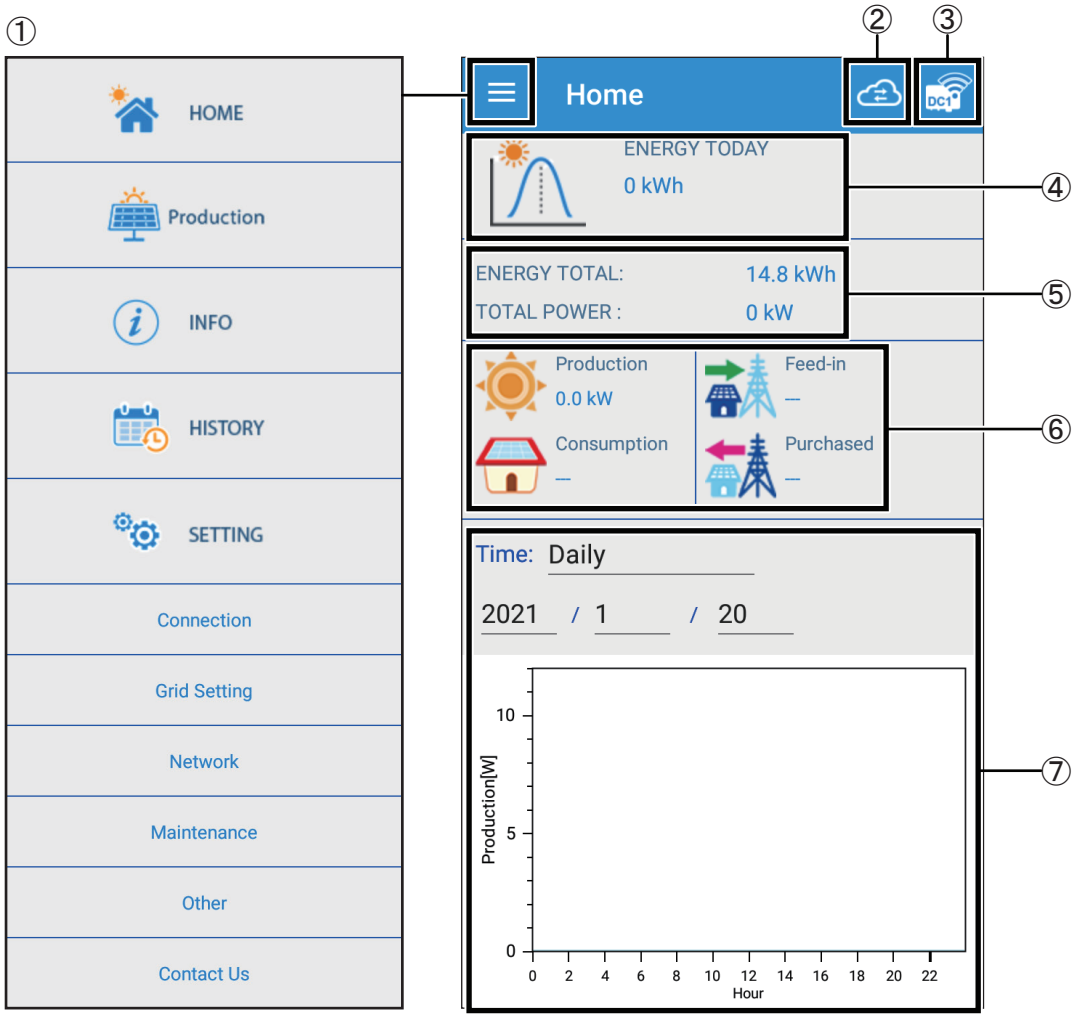


4. Description of the page display (APP)

The APP displays a variety of information, such as the amount of power production, consumed, Feed-in or purchased, as well as the operating status of the Inverter.

There are some slight differences between ios and Android's APP screen layout.
This manual uses the Android system APP screen representative to explain.

4.1.Home Page



①Main menu
For details, please see the section "Description of the screen display".

②Switch to the cloud page
For a detailed introduction, please see the "Description of the page display (Cloud)" section.

③Confirm Inverter connection status
If the Inverter is disconnected,
the disconnection icon will be displayed.

④ENERGY TODAY
Display Today Energy.

⑤ENERGY TOTAL
Display Total Energy.

⑥Real-time value
Display Production, Consumption, Feed-in, Purchased.

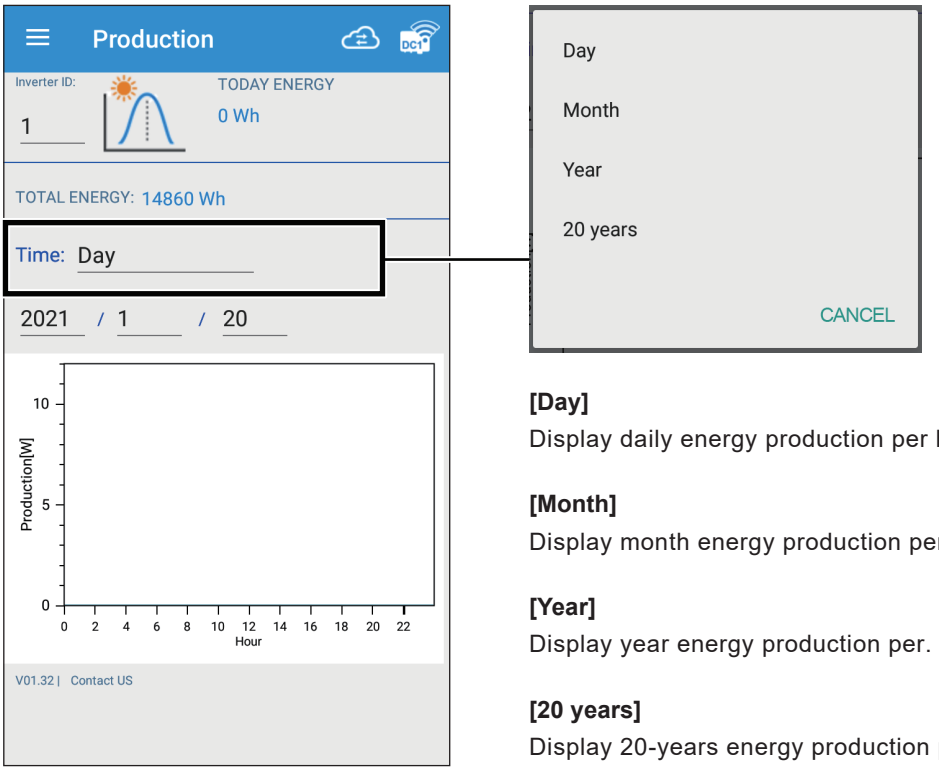
⑦Energy Maps
Display different Energy maps according to the selected time interval.

4.2.Production

The Production page will not shown when connected device is inverter.

The details on the performance of power production are displayed by respective units (date/ month/ year), graphs and lists. The following screens are available:

[Day]



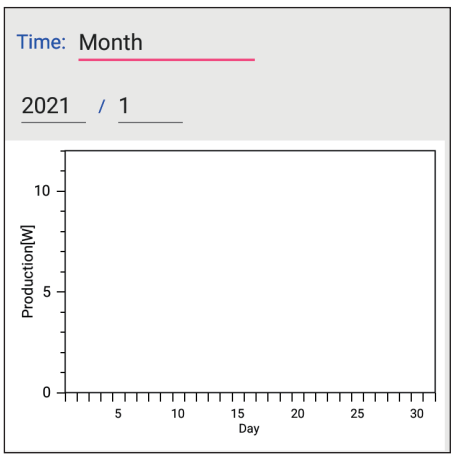
[Day]
Display daily energy production per hour.

[Month]
Display month energy production per day.

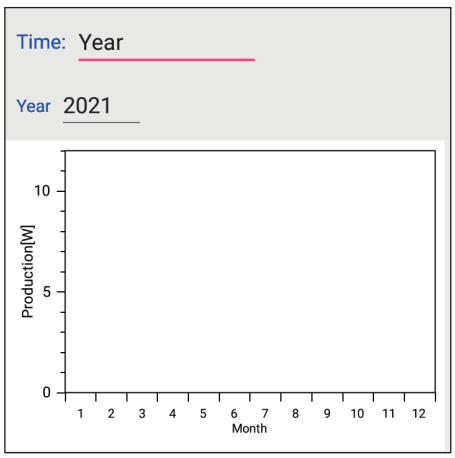
[Year]
Display year energy production per.

[20 years]
Display 20-years energy production per year.

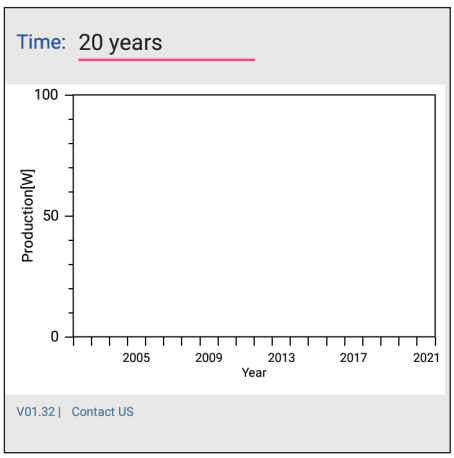
[Month]



[Year]

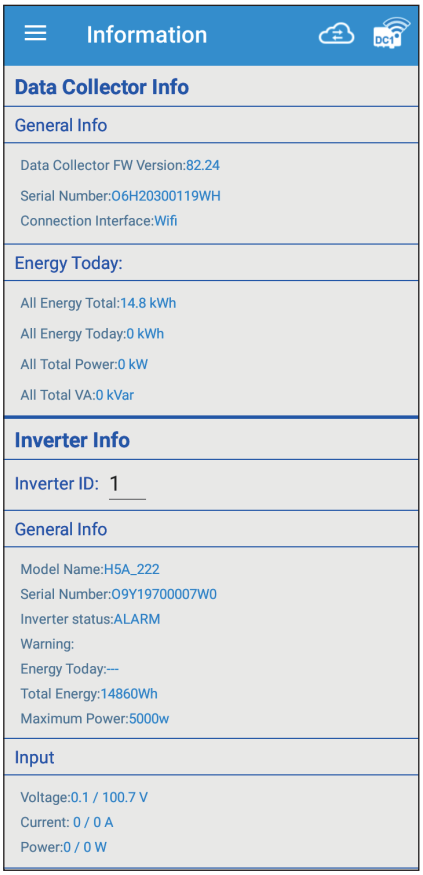


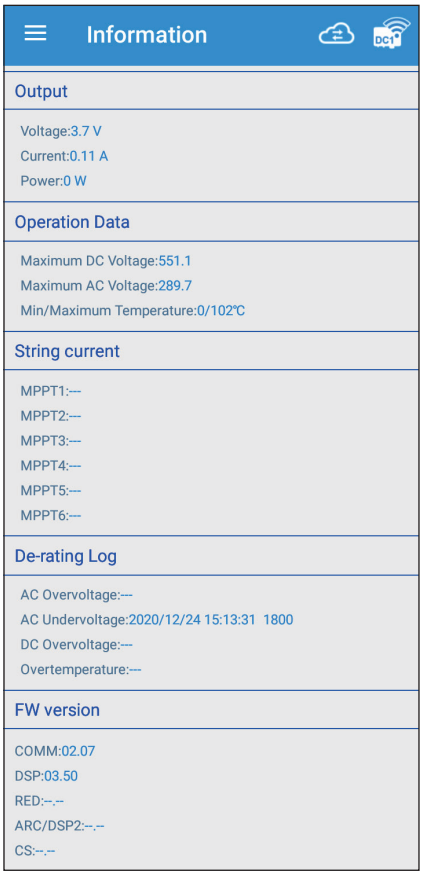
[20 years]



4.3.Infomation

Display basic information about DC1 and Inverter.





[DC1_Info]

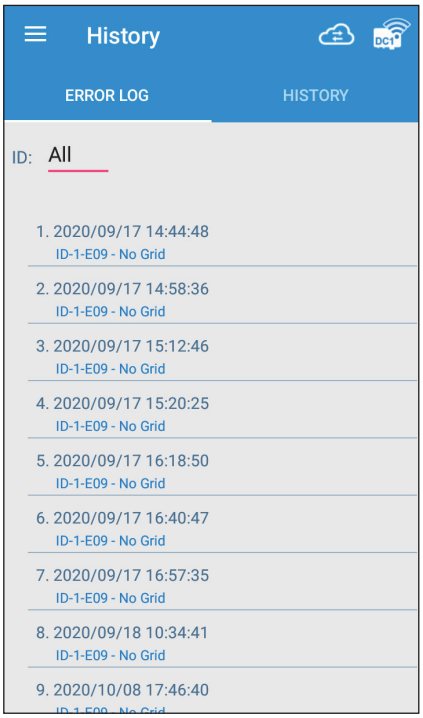
- General Info
- Energy Today

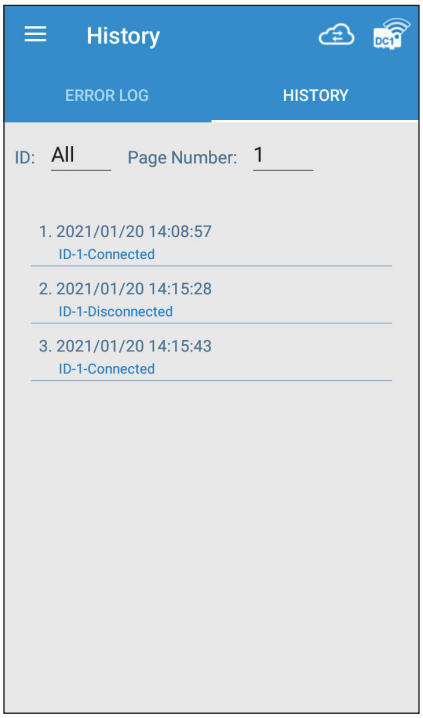
[Inverter_Info]

- Inverter ID
- Gerenal Info
- Input
- Output
- Operation Data
- String current
- De-rating Log
- FW version

4.4.History

Record the error status of the Inverter and the connection status.





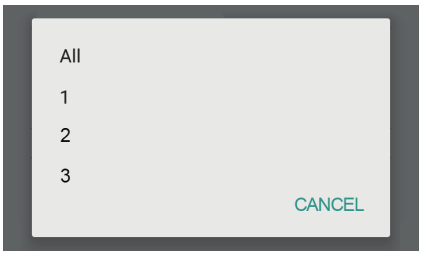
[ERROR LOG]

Display the error event record of the Inverter.

[HISTORY]

Record the connection records of each Inverter to DC1.

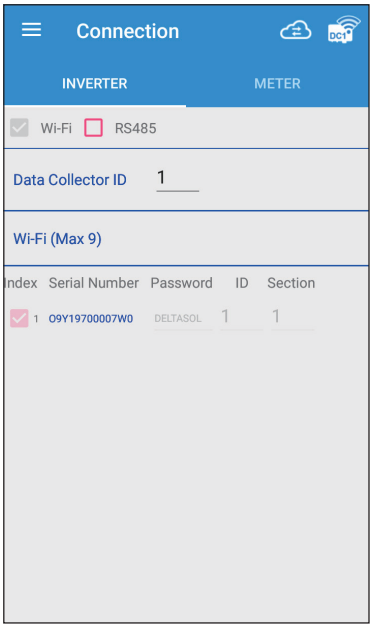
User can choose different ID to show history individually in this page.



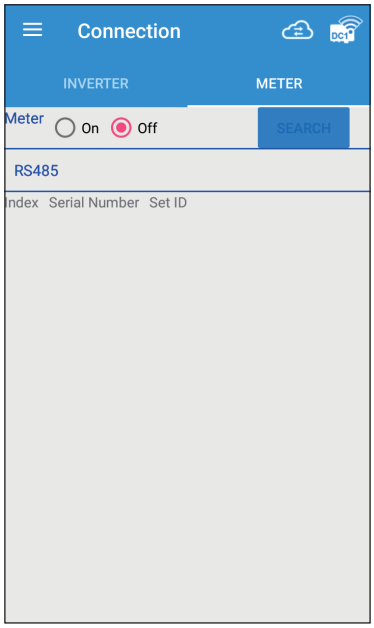
4.5.Connection

This page will show device connection of the DC1, please don't change any setting after first commission.

[INVERTER]



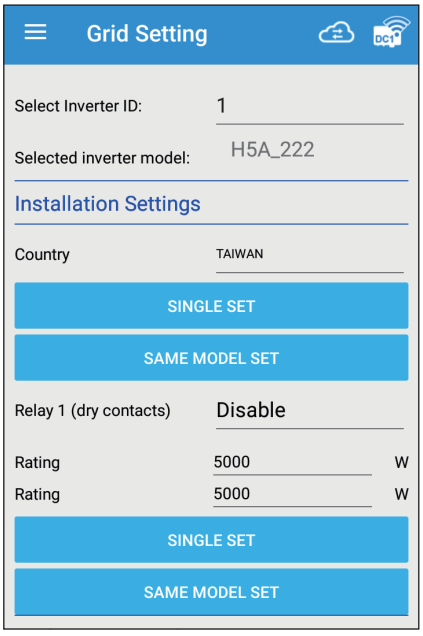
[METER]



4.6.Grid Setting

*** Please contact local service for the password**

User can check grid setting and inverter functions at this page, such as : Voltage protection, Frequency protection, Power limit, reactive power... etc



SINGLE SET Only set for the selected Inverter

SAME MODEL SET Inverter settings for all the same models

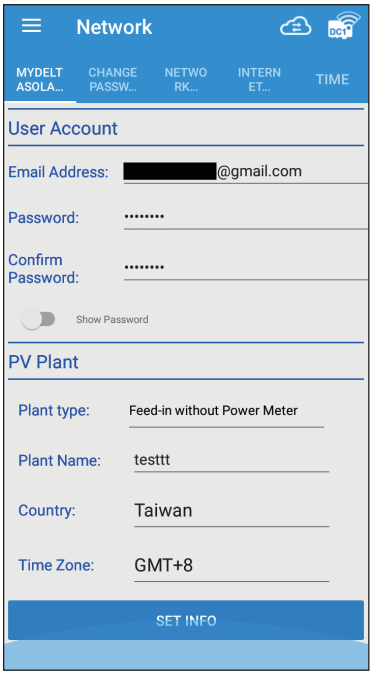
4.7.Network

*** Please contact local service for the password**

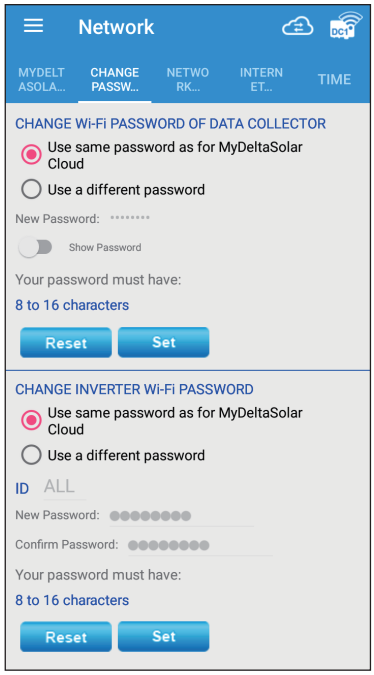
DC1 network related settings are introduced in this section.

[MYDELTASOLAR CLOUD**] :** This page shows account and plant info of this DC1.
[CHANGE PASSWORD**] :** Change the WI-FI password for DC1 or Inverter. The password can be entered by yourself or the same as on the cloud server.
[NETWORK SETTING**] :** DC1 network settings, set DC1 according to the network environment of the site.
[INTERNET CONNECTION**] :** Can scan WI-FI router surrounded to make DC1 have internet connection and register to cloud.
[TIME**] :** This page is for DC1 time setting.

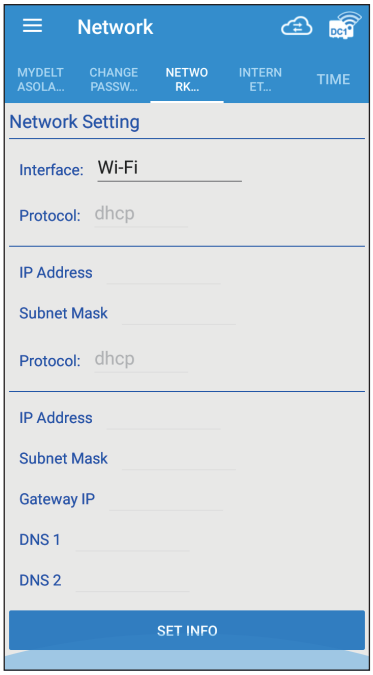
[MYDELTASOLAR CLOUD]



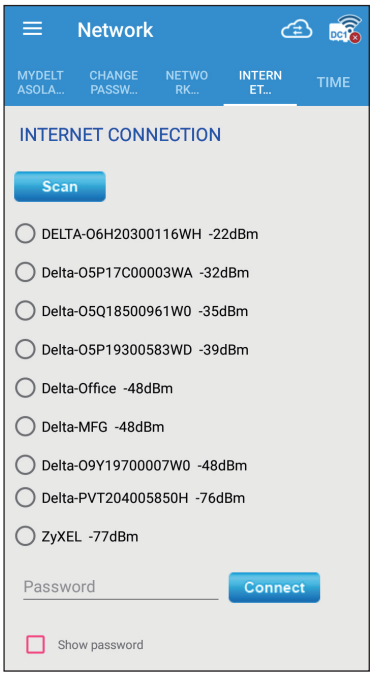
[CHANGE PASSWORD]



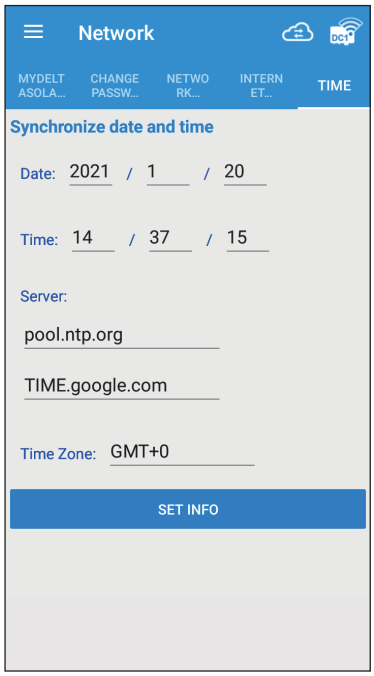
[NETWORK SETTING]



[INTERNET CONNECTION]



[TIME]



4.8.Maintenance / Update

*** Please contact local service for the password**

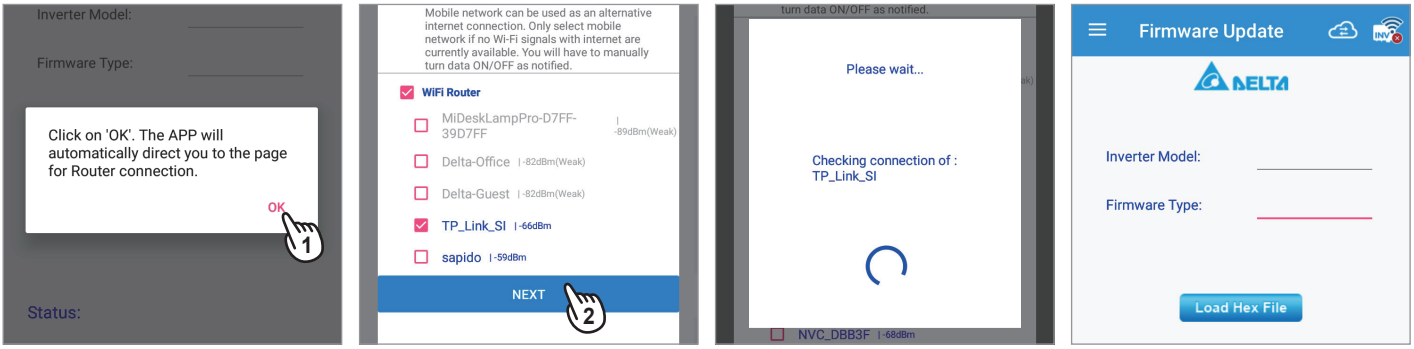
In this tab, user can do inverter firmware update, DC1 firmware update, backup and restore functions ... etc.

When connecting to inverter, the page will comes up with “Update (Firmware Update)

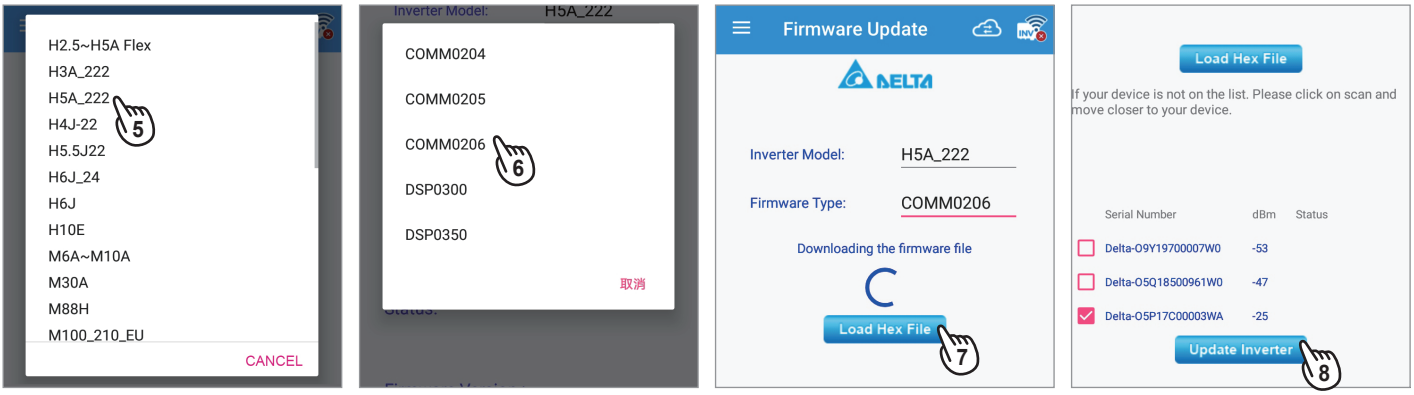
The following steps show the connection of inverter:

[Update (Firmware Update)]

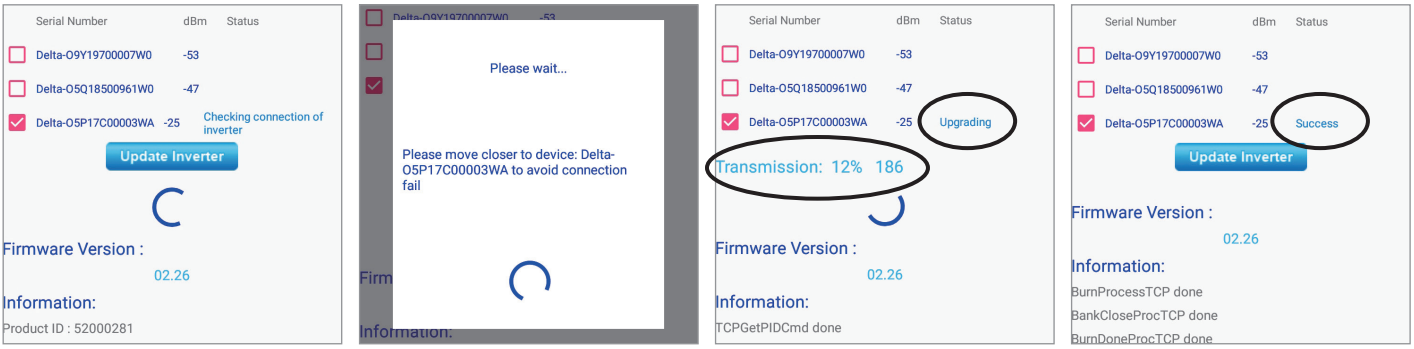
1. Click "OK" to proceed.
2. Select the internet connection.
3. Wait for connection.
4. Enter the Firmware Update page.



5. Select the model name of the inverter.
6. Select the firmware version.
7. Click ”Load Hex File” to download.
8. Select the serial number of the device and click ”Update Inverter”.



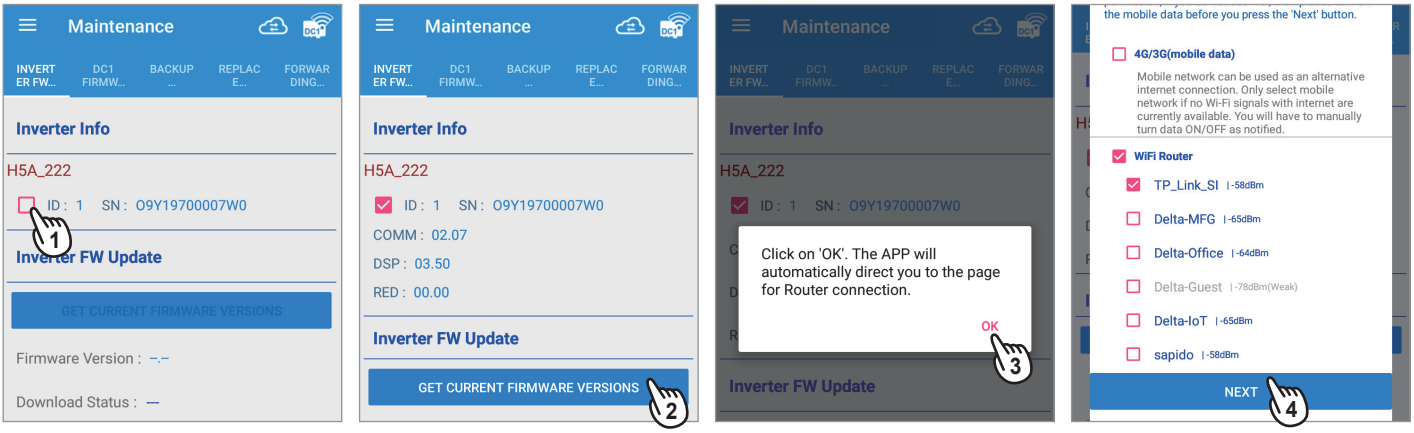
9. Connecting to the device.
10. System will notice to move closer to the device for better communication.
11. The update progress will be displayed.
12. It will show “Success” when firmware update completed.



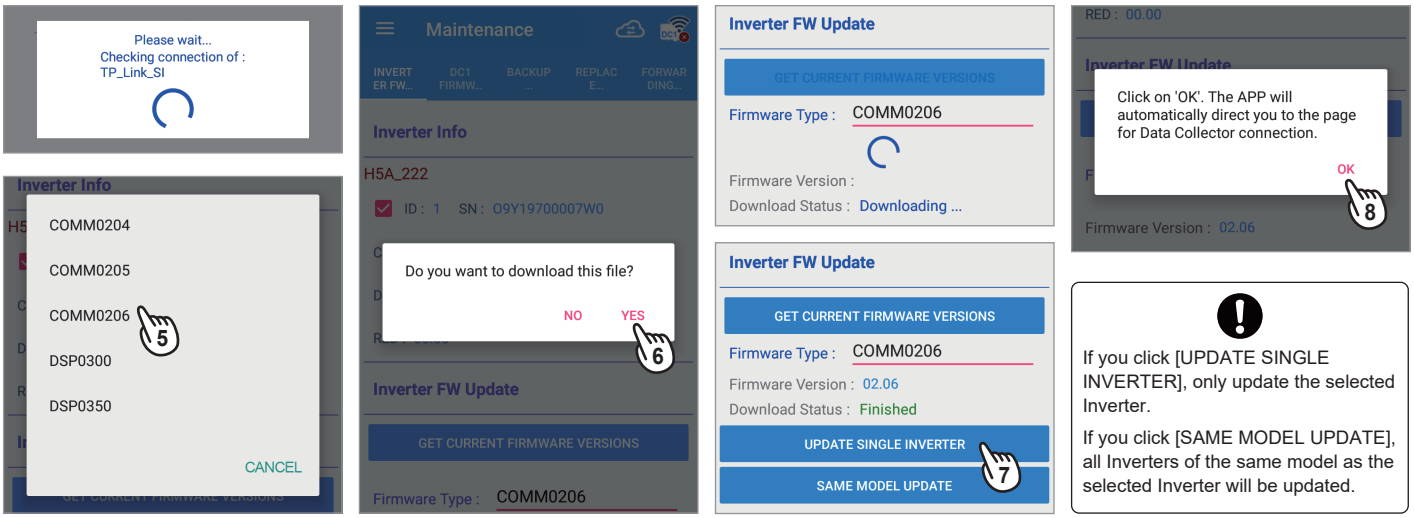
The following steps show the connection of DC1:

[INVERTER FW UPDATE]

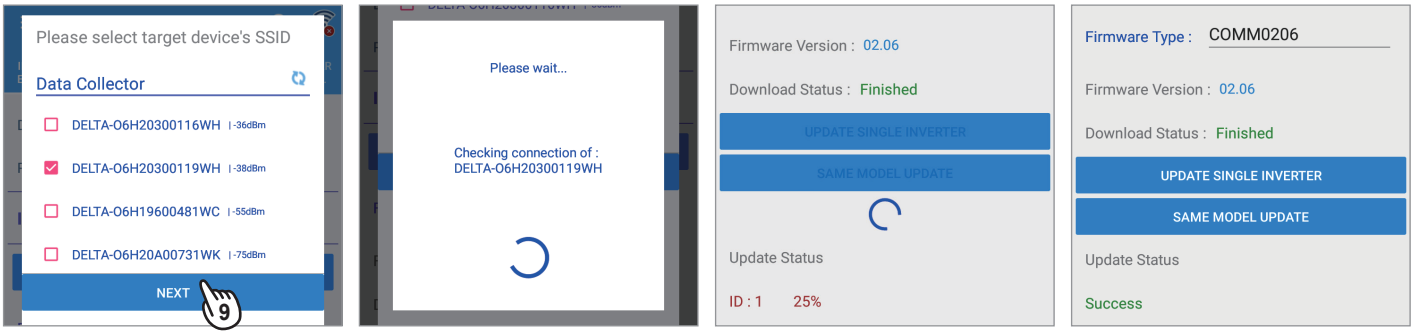
1. Select inverter ID for FW update.
2. Click" GET CURRENT FIRMWARE VERSIONS" to get latest FW from cloud.
3. Click "OK" to proceed.
4. Choose one method for internet ability. (4G/3G or Wi-Fi router)



5. Waiting for connection, APP will show latest FW, please select the FW to start download.
6. Click "YES" to start download the FW.
7. Waiting for download, once "Finished" shows up, please click"Update" to start the process.
8. Click "OK".

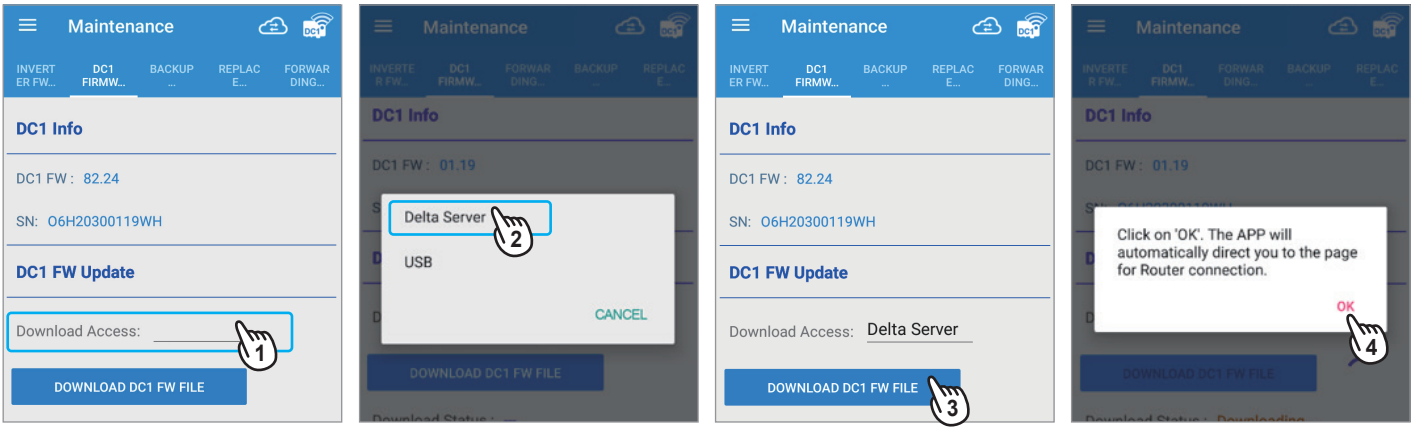


9. APP will ask connect to DC1 please select DC1 SSID to start FW update.
10. Wait mobile phone connect to DC1.
11. DC1 will start update the FW.
12. Update finished.

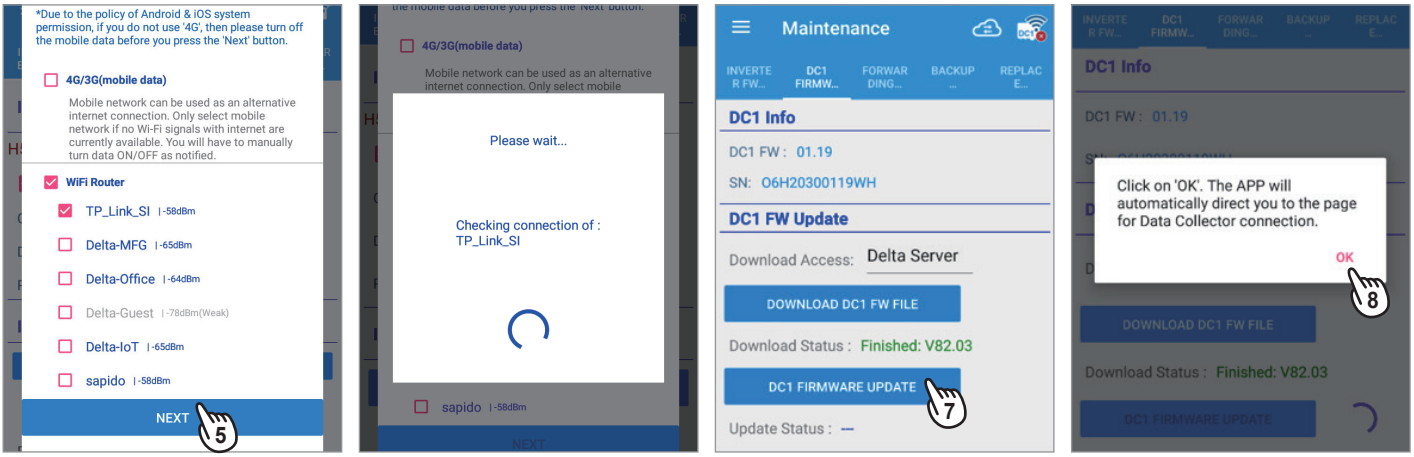


[DC1 FW UPDATE]

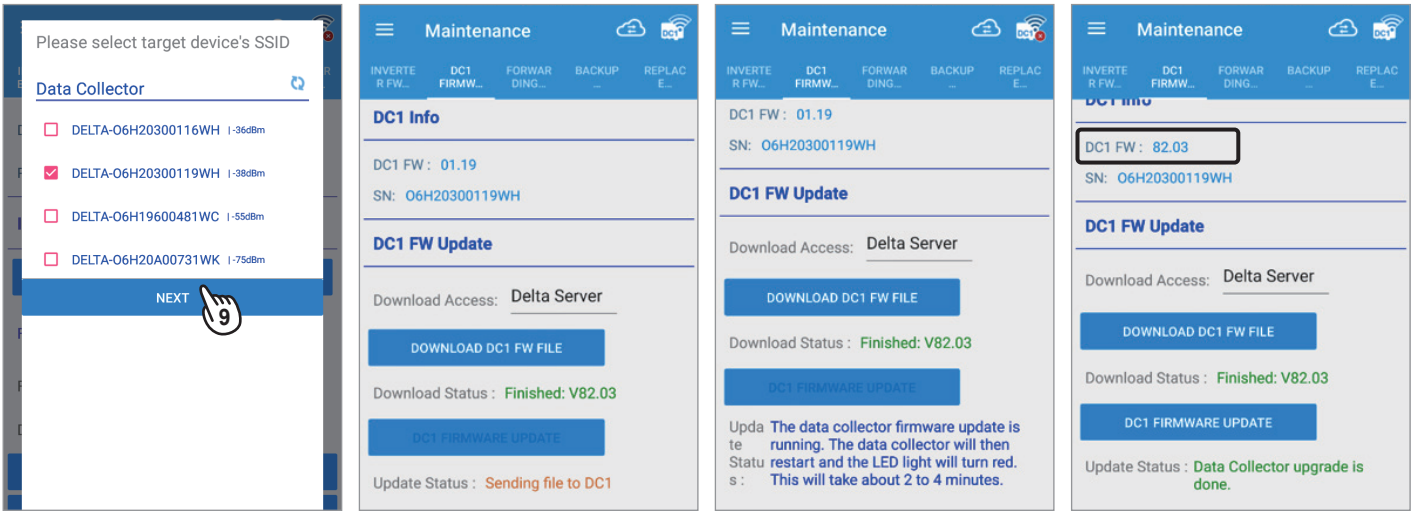
1. Click DC1 FW UPDATE then select FW download Access.
2. Select “Delta Server”.
3. Click “DOWNLOAD DC1 FW FILE” .
4. Click “OK” to proceed.



5. The APP will ask to connect to the Internet through mobile data or router.
6. APP will check the connection of the router.
7. DC1 FW will start download, after finished, click “DC1 FIRMWARE UPDATE”.
8. Click “OK” to proceed.



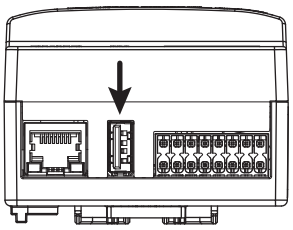
9. APP will ask connect to DC1 for FW update, select DC1 SSID and click Next.
10. APP start sending the FW to DC1.
11. DC1 will update the FW automatically and restart, this might take 2~4 minutes , once APP reconnect to DC1 the FW will update to latest version.

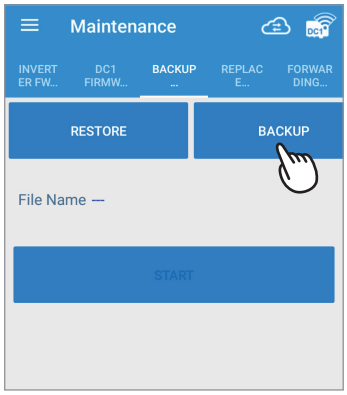


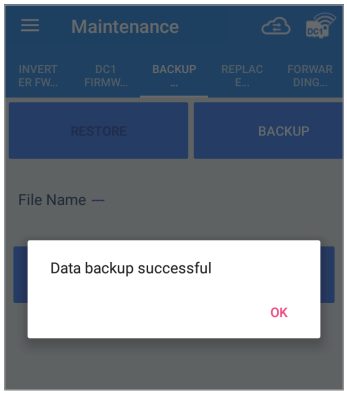
[BACKUP/RESTORE]

[BACKUP]

1. Plug in the USB stick to DC1 and click "BACKUP".
2. Backup success.

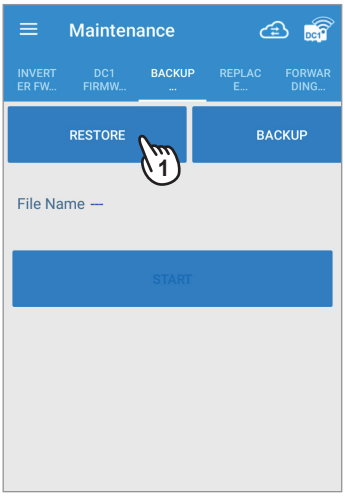


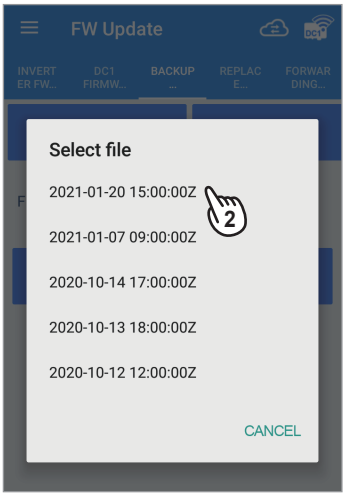


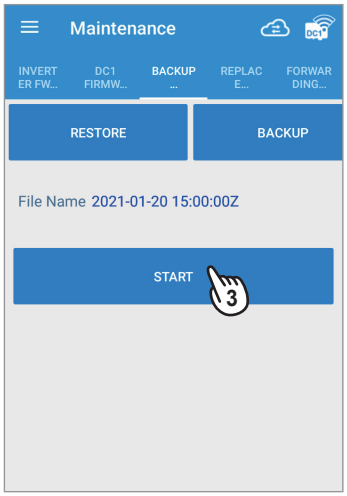


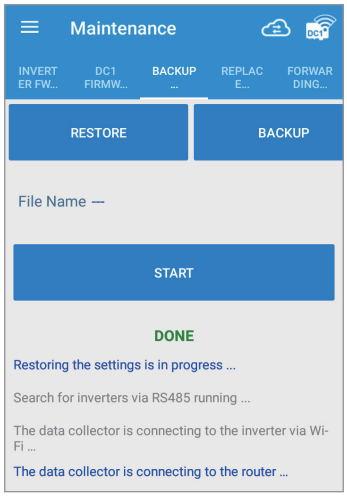
[RESTORE]

1. Plug in USB sitck with back file and click "RESTORE".
2. Choose the file ready to restore.
3, Click "START".
4. Restore complete.





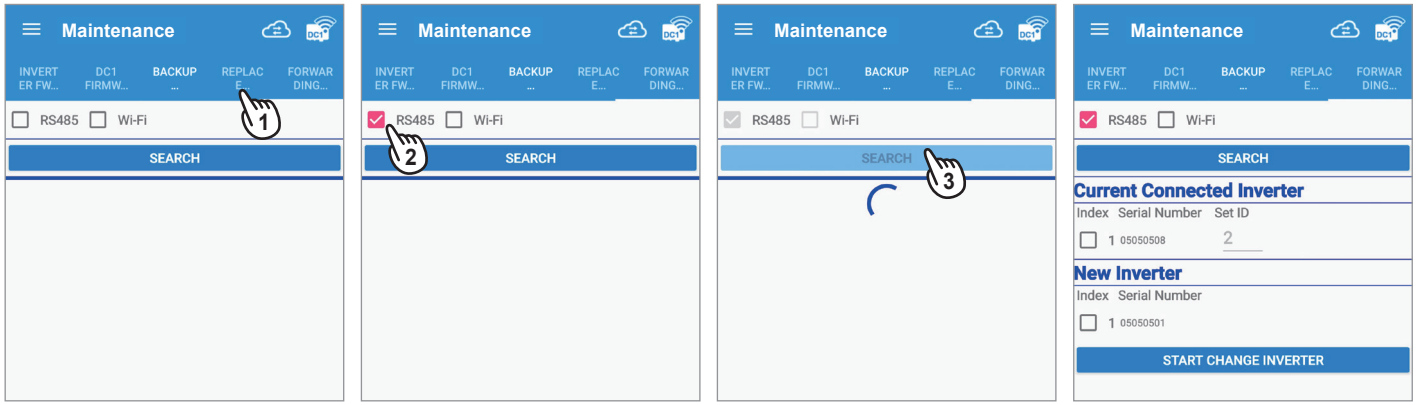




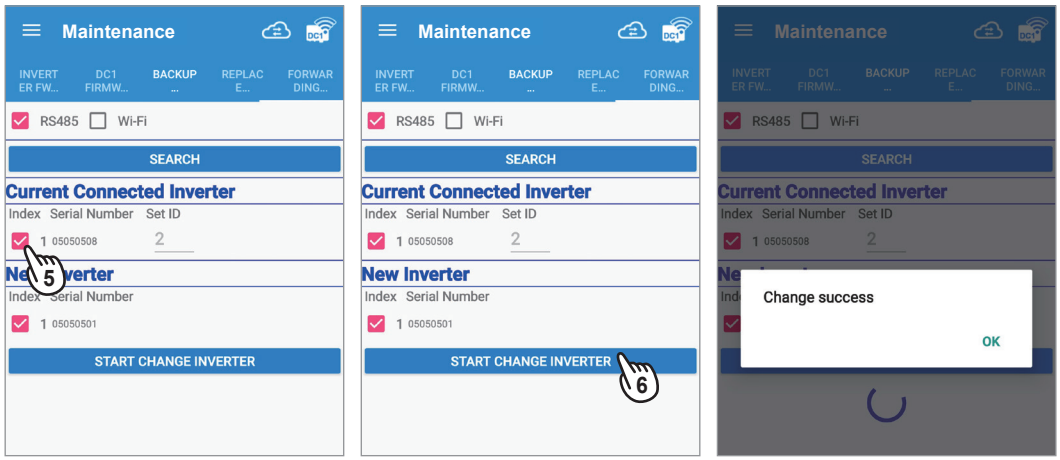
[REPLACE INVERTER]

When inverter damaged on the site or the inverter has to be changed due to specific reason, the change inverter function can perform the inverter swap. This will prevent re-commision and register to the cloud.

1. Select the REPLACE INVERTER.
2. Select connection type.
3. Click “SEARCH”, DC1 will strat to check if there is a new inverter has been installed.
4. This list will show:
   - Existing inverter
   - New inverter

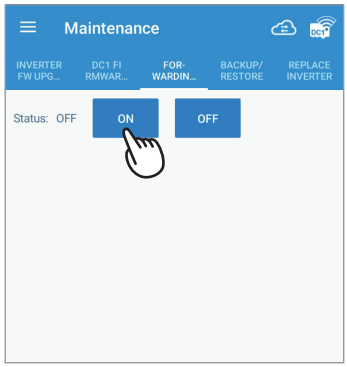


5. Select the current connected unit that required to swap. And select the new inverter that required to swap.
6. Click “START CHANGE INVERTER”.
7. Change success.



[FORWARDING MODE]

Please refer chapter 3.5.2 for more details.



4.9.OTHER

*** Please contact local service for the password**

This section contains DRM0, PARTIAL/ZERP EXPORT, DRY CONTACT

[DRM0 (Digital input)]

1. Click [On] to turn on the function.
2. Follow below table to set the specific power limit value, you can check the percentage by DRM0(%) on the APP.

Short pins	Inverter behavior (standard)
16 & 15	N/A
16 & 14	Power de-rating to 30%
16 & 13	Power de-rating to 0%
16 & 12	Power de-rating to 100%
16 & 11	Power de-rating to 60%

Short pins	Inverter behavior (AU)
16 & 15	Disconnect from grid
16 & 14	Power de-rating to 75%
16 & 13	Power de-rating to 100%
16 & 12	Power de-rating to 50%
16 & 11	Power de-rating to 0%

[PARTIAL/ZERO EXPORT]

1. Click [On] to turn on the function.
2. Base on local export requirement, set the Sign capacity & PV capacity, DC1 will use the lower value as the power limit reference.
3. Set the Rate% base on power company or local regulation.

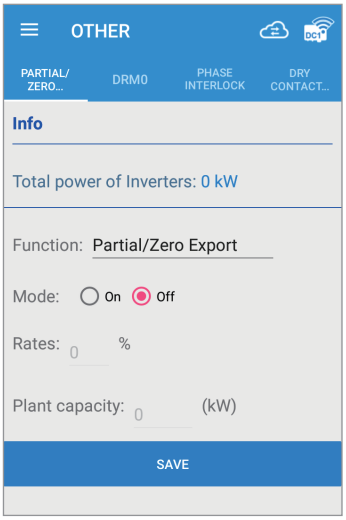
[DRY CONTACT]

1. Select the type of alert to trigger
2. When the Inverter triggers the selected alarm, DC1 will close dry contact relay to trigger external device.

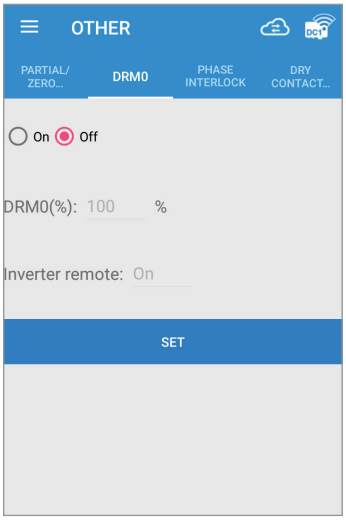
[PHASE INTERLOCK]

For some Australia grid company requirement, please turn on phase interlock if needed.

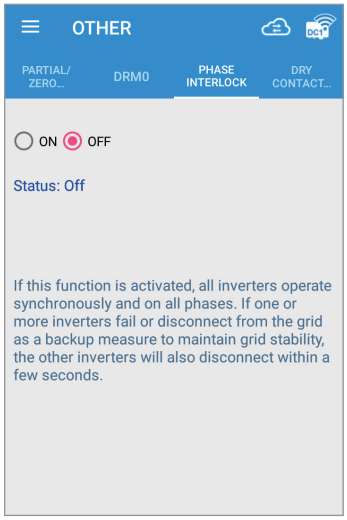
[PARTIAL/ZERO EXPORT]



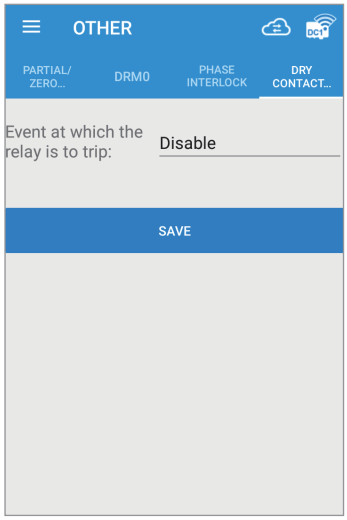
[DRM0]



[PHASE INTERLOCK]



[DRY CONTACT]

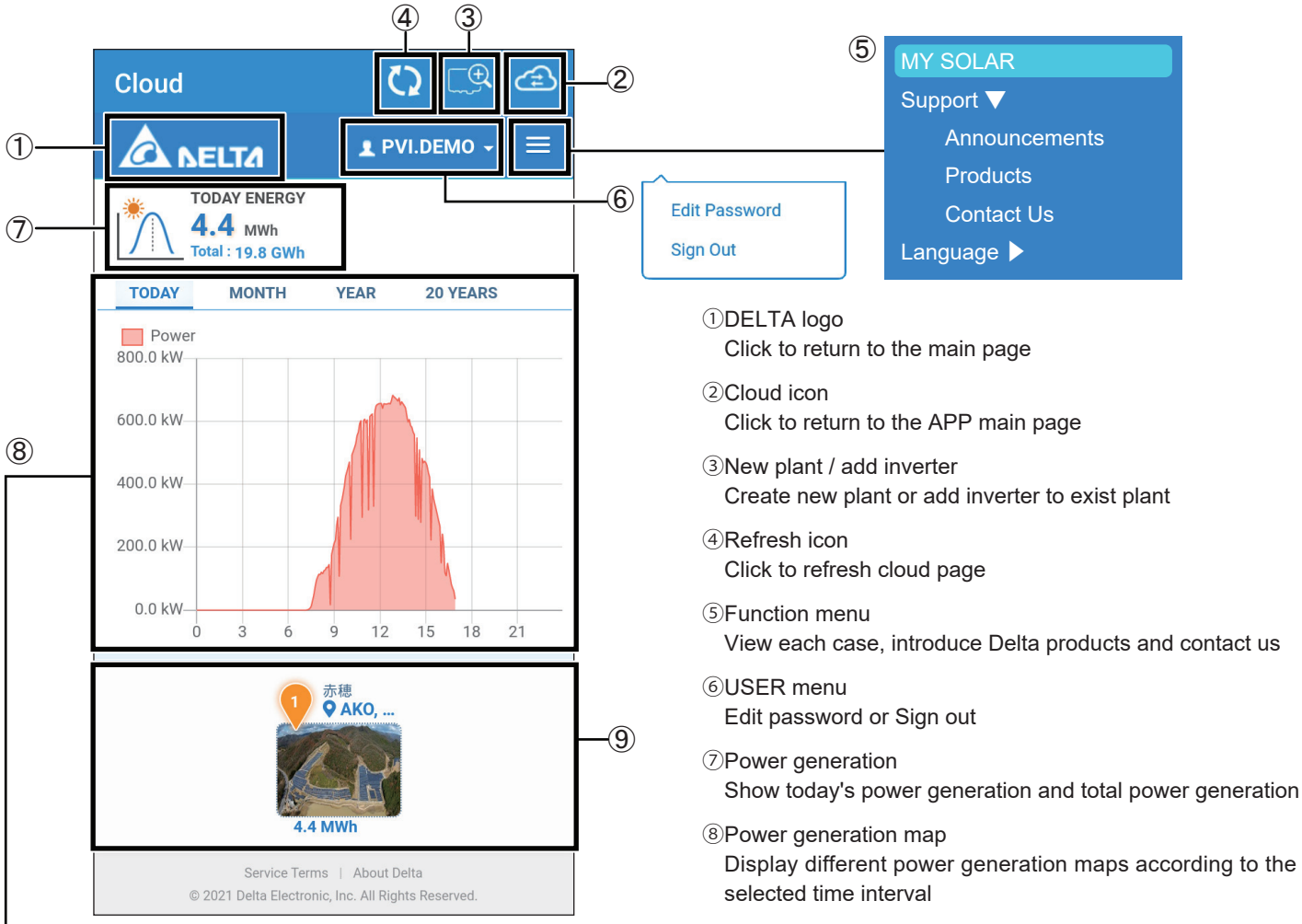


5 . Description of the page display (Cloud)

We can see the Cloud page through the mobile phone, you can see the detailed power generation information, the case information and the settings can be modified.

There are some slight differences between ios and Android's APP screen layout.
This manual uses the Android system APP screen representative to explain.

5.1.Home Page



①DELTA logo
Click to return to the main page

②Cloud icon
Click to return to the APP main page

③New plant / add inverter
Create new plant or add inverter to exist plant

④Refresh icon
Click to refresh cloud page

⑤Function menu
View each case, introduce Delta products and contact us

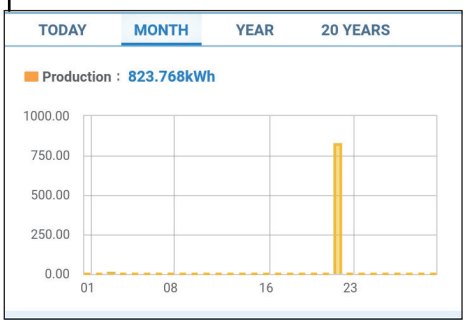
⑥USER menu
Edit password or Sign out

⑦Power generation
Show today's power generation and total power generation

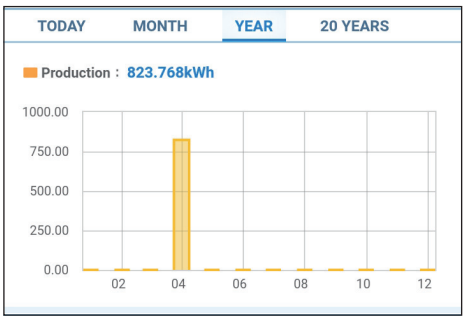
⑧Power generation map
Display different power generation maps according to the selected time interval

⑨Set up the Plant
Display the name of each plant and the amount of power generated

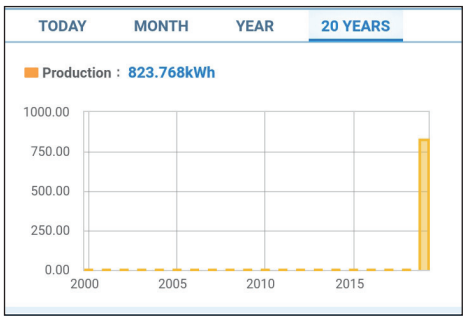
[MONTH]



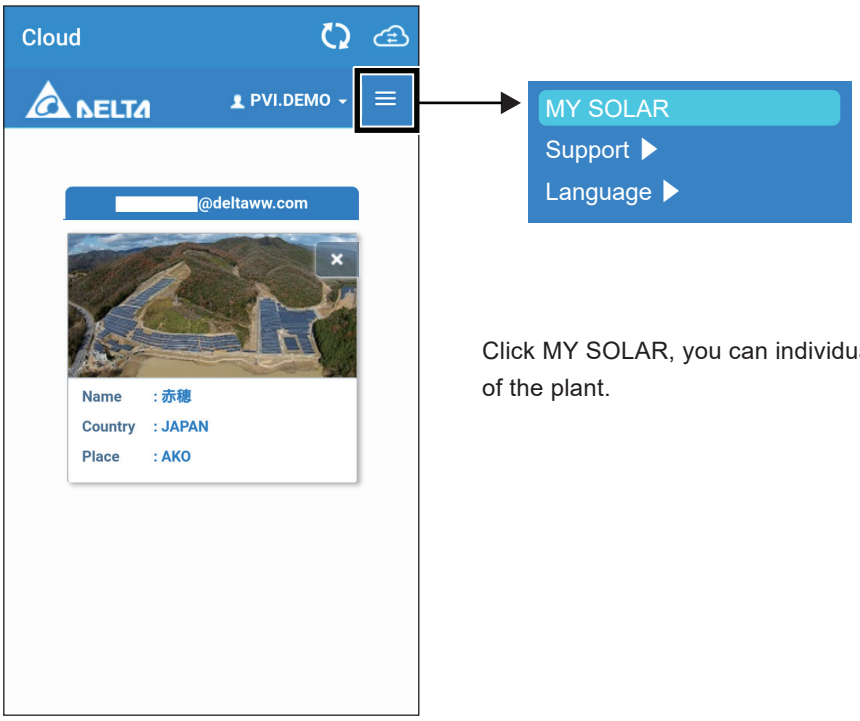
[YEAR]



[20 YEARS]



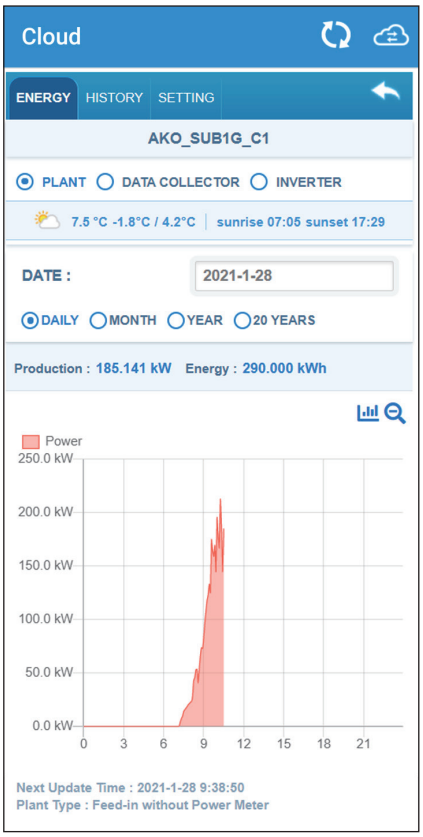
5.2.MY SOLAR



Click MY SOLAR, you can individually view the detailed power generation information of the plant.

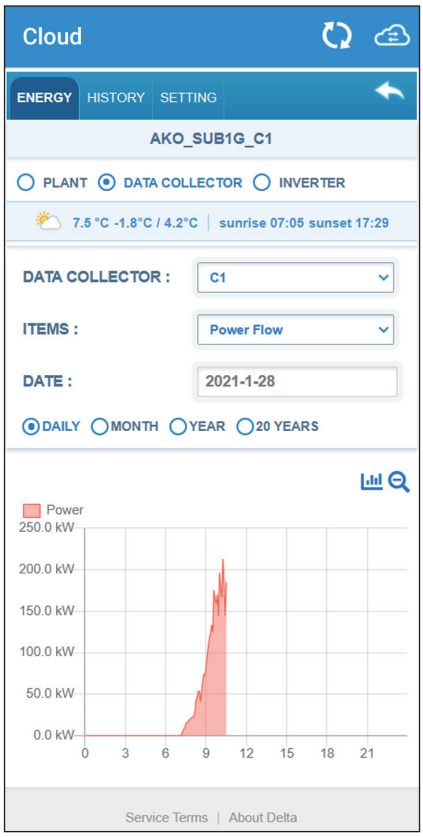
[ENERGY - PLANT]

The total power generation of the inverter under the Plant



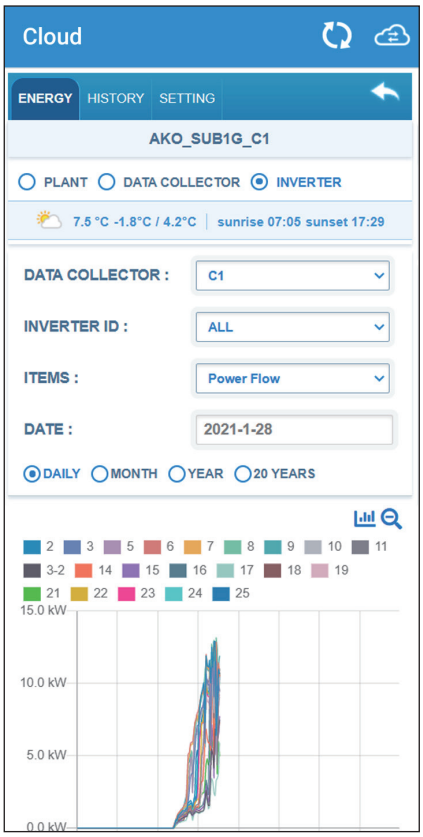
[ENERGY - DATA COLLECTOR]

According to the selected DATA COLLECTOR shows the total power generation of the Inverter under this DATA COLLECTOR

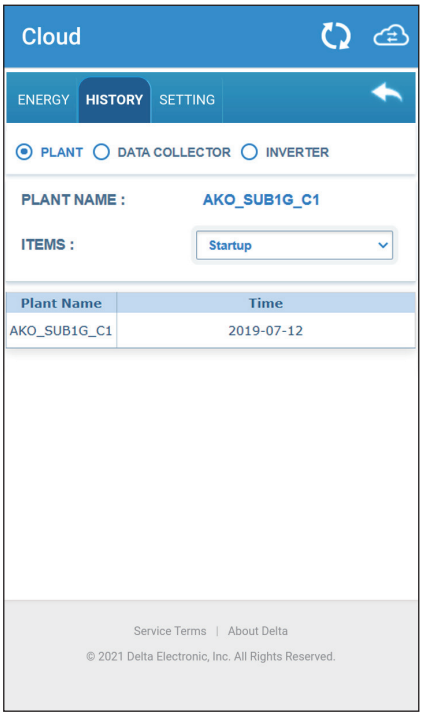


[ENERGY - INVERTER]

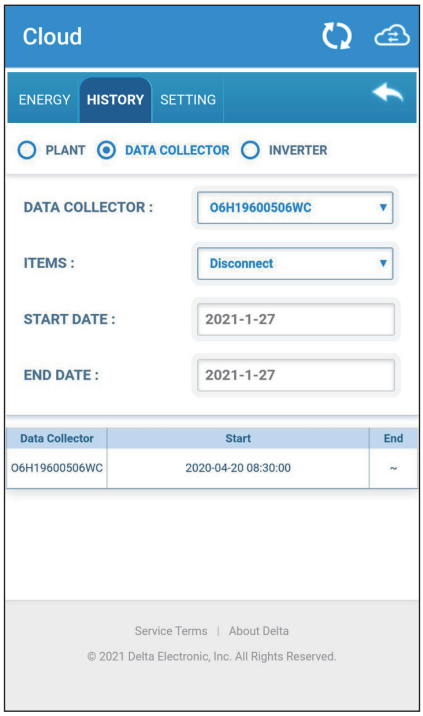
According to the selected Inverter show the total power generation for this or all inverters.



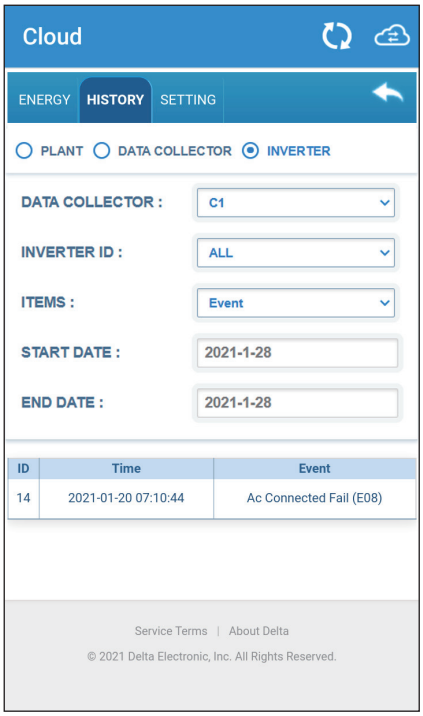
[HISTORY - PLANT]
Display when this PLANT started



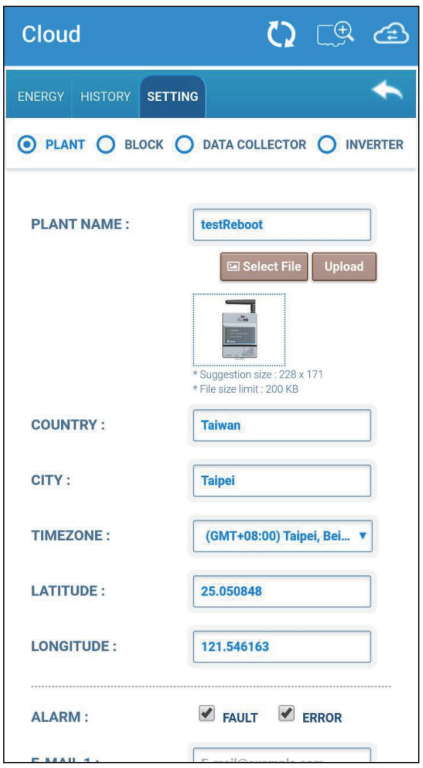
[HISTORY - DATA COLLECTOR]
Display start time or disconnection time of selected DATA COLLECTOR

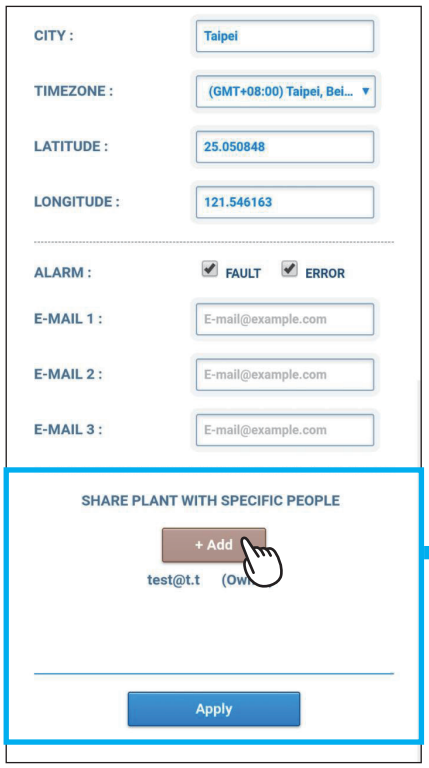


[HISTORY - INVERTER]
Display the startup time of the selected Inverter or the time of each EVENT

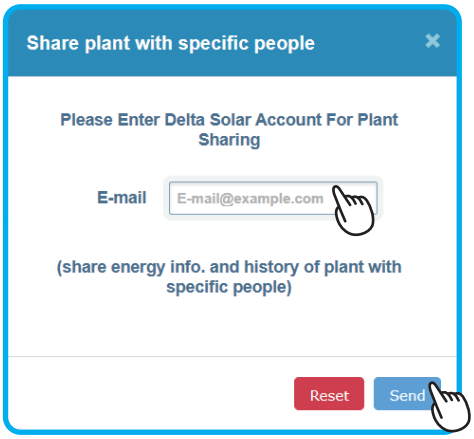


[SETTING - PLANT]
PLANT Settings

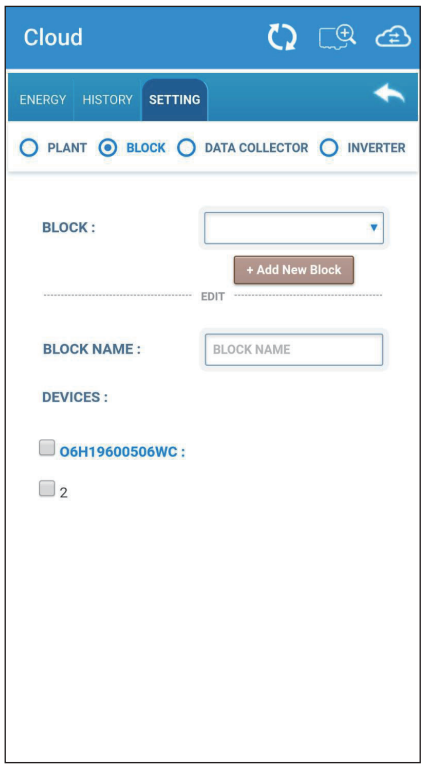




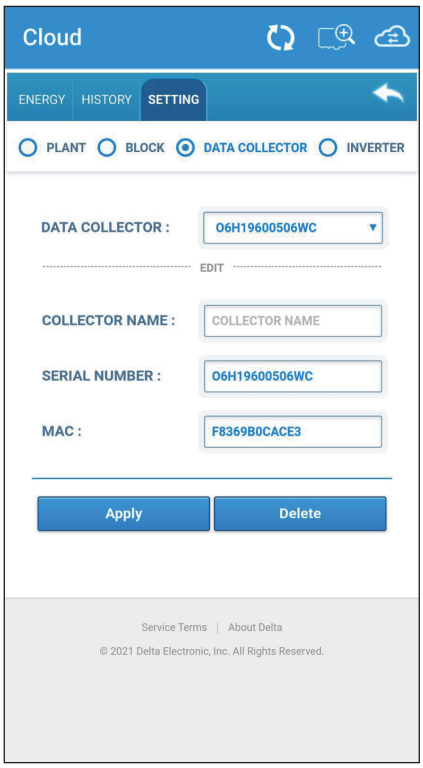
[Plant sharing]
plant owner can easily share plant information to every one.



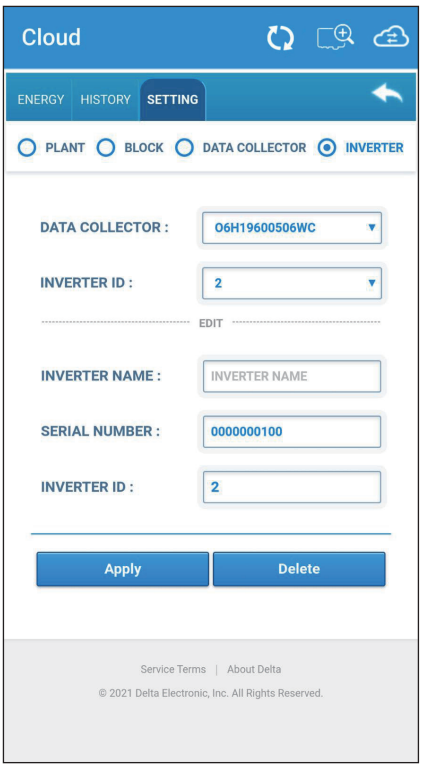
[SETTING - BLOCK]
User can define block for the plant if there are serval DC1, the information will be block base at this page.



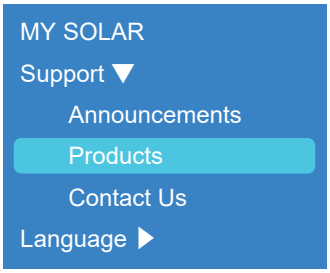
[SETTING - DATA COLLECTOR]
DATA COLLECTOR settings



[SETTING - INVERTER]
Inverter settings

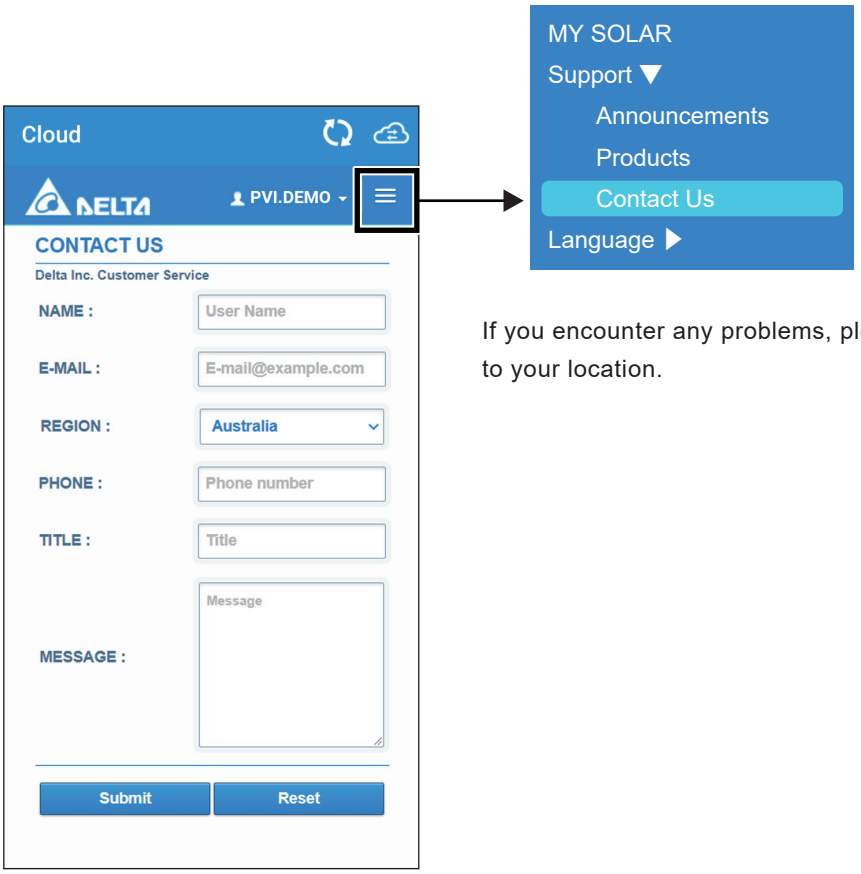


5.3.Products



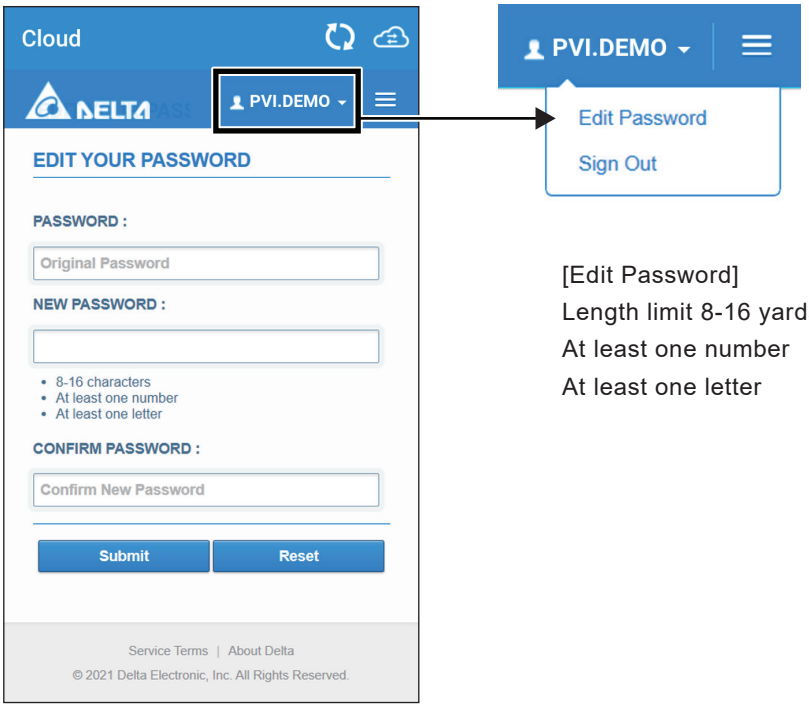
Click to go manual download page.

5.4.Contact Us



If you encounter any problems, please contact Delta Customer Service according to your location.

5.5.Edit Password

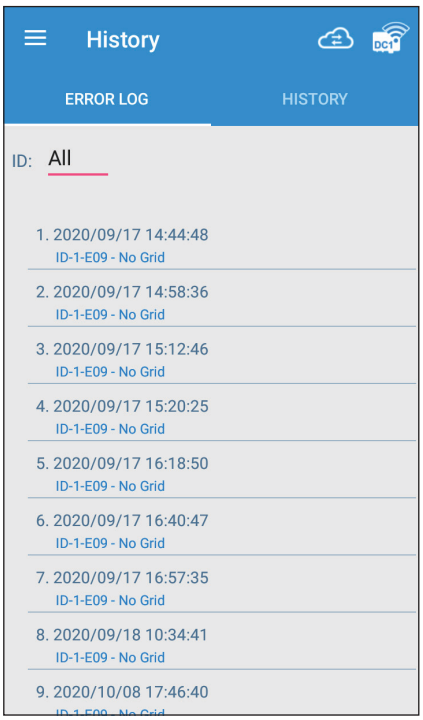


[Edit Password]
Length limit 8-16 yards
At least one number
At least one letter

6. Error Message and Trouble Shooting

6.1.Error Displays

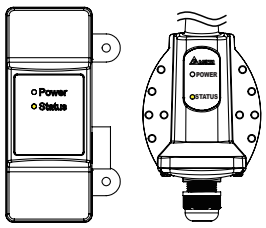
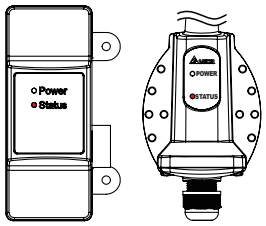
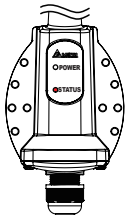
Please go to “History” from main menu and select device ID to check the error message.



Please refer to the user manual of the Inverter for details error information.

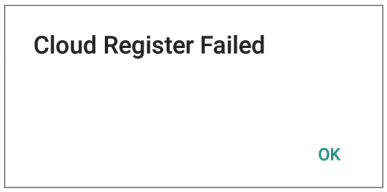
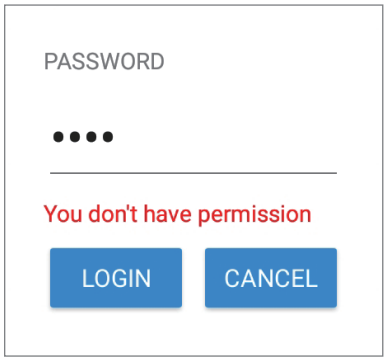
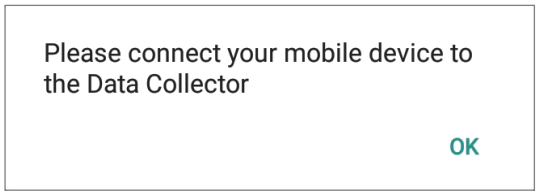
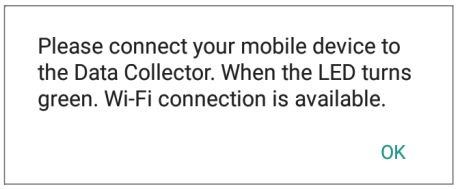
6.2.Troubleshooting

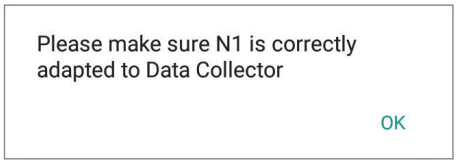
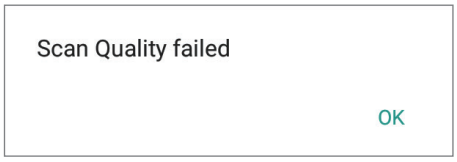
Responsive actions that should be taken in cases where the following symptoms occur are described.

Symptom	Verification details	Responsive action
 System ready light is red	DC1 is booting	Please wait two minutes for the boot to complete.
 Inverter comm light is continuously **flashing** green light	DC1 is Searching or Setting inverters.	Please wait for 2-10 minutes for Inverter to search or set up.
 Internet light constant	DC1 does not connect to internet	Please go to the NETWORK page to set network. please refer to section 4.7.
 The LED Light of ‘Status’ flashes slow and changing color between green and yellow	N1 does not connect to Data Collector N2 does not connect to Inverter	Please confirm if N1 is assembled with Data Collector/ Please confirm if N2 is adapted to Inverter.
 The LED Light of ‘Status’ turns red and slow flashing	N1 or N2 is booting	Please wait a minutes for the boot to complete.
 The LED Light of ‘Status’ turns red and fast flashing	Internal wireless module is abnormal.	Please contact customer service.

6.3.Error dialog display

The following explains the case where the following error dialog is displayed during operation.

Error indication	Contents	Workaround
	Register to cloud server fail	1. Please confirm whether this DC1 has been registered on the cloud. 2. Please confirm if Inverter has been registered on the cloud. 3. Please confirm if DC1 has internet connection. 4. Please confirm that the user account password is correct.
	Set wifi inverter time out	1. Please confirm the communication quality between DC1 and inverter. 2. Please confirm if Inverter has started. 3. Please confirm if the smartphone is connected to DC1.
	Insufficient permission warning message	Please enter the correct permission password.
 	User is not connected to DC1	Please go to the smartphone WI-FI page and reconnect to DC1.

Error indication	Contents	Workaround
	DC1 scan Inverter fail	DC1 may have a short weak signal. Please retry the scan.
	N1 is not correctly assembled with Data Collector	Please confirm if N1 is assembled with Data Collector. If yes, re-assembled them again, please.
	Scanning the quality of communication band is failed	Please confirm the LED light color of 'Status'. If the light color is red and flashing slowly, it means that the SUB_1G module initializing is not ready. Please wait a minute until the light color turns to green.

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